
Office of Utilities Regulation

Clarification on Structure of Quarterly Telecommunications Report



OFFICE OF UTILITIES REGULATION

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CHAPTER 1: INTRODUCTION

- 1.0 The Office would like to thank those carriers who responded to the consultation on the Structure of the Quarterly Telecommunication Report for their submission. Responses were received from Cable and Wireless Jamaica (C&WJ) and from Digicel. A number of issues requiring clarification were raised in Digicel's submission which needs to be addressed presently before proceeding with the remainder of the consultative process.
- 1.1 An examination of the issues raised by Digicel suggest that some confusion exists about the data that carriers are expected to report to the OUR and that which will be presented in the Quarterly Telecommunications Report. The data that is to be provided to the Office was detailed in the Appendix of the Telecommunications Markets Information Requirements Determination Notice dated April 8, 2004. The numbers to be presented in the Quarterly Telecommunications Report will be based on the Office's aggregation and grouping of the data received.

PURPOSE OF THIS DOCUMENT

- 1.2 Digicel's submission was set out in two sections, one section relating to the general application of the Quarterly Telecommunications Report, and the other section regarding issues on which they require further clarification. This document will only address those areas which require further clarification, the other issues will be addressed in the Determination Notice along with those general issues raised by C&WJ.
- 1.3 Digicel has asked that the Office provided further clarification on certain aspects of the document. The Office has deemed that these clarifications need to be made presently in order for Digicel to be able to properly comment on the document in its entirety, as well as make comments on the submission of others.
- 1.4 The undertaking of this clarification exercise has resulted in a delay in the publishing of the responses received by the Office. As such, a new timetable for the completion of the consultation is necessary and is included below.

REVISED CONSULTATIVE TIMETABLE

1.5 The timetable for this consultation is summarized below:

<i>Event</i>	<i>Date</i>
Publish Consultative Document	July 9, 2008
Responses to this document	By August 7, 2008
Comments on Responses	By August 27, 2008
Determination Notice	By September 23, 2008

CHAPTER 2: ISSUES REQUIRING CLARIFICATION

- 2.0 For the purposes of this document, the use of the word subscriptions in all instances is meant to refer to the number of subscribers under the particular category of telecommunications service.
- 2.1 In the Quarterly Telecommunications Report, revenues will generally be presented on an aggregate basis for each of the categories of service that is, fixed call services, mobile call services, data services, and internet services. As such, carriers are required to report all revenues relating to a particular type of service including revenues resulting from both inbound and outbound calls/SMS. Revenue from mobile subscription is in reference to voice traffic as there are separate breakouts for revenues resulting from DQ/IDQ, SMS, WAP, and the other revenue generating aspects of a mobile service operation. The various areas for which revenues are to be reported can be seen in tables in the Appendix of Determination Notice entitled Telecommunications Markets Information Requirements.
- 2.2 Revenues from data communication are in relation to earnings from the installation and rental of domestic and international leased lines and frame relays to end users. Revenues associated with the use of these facilities will get reported under other areas. See Form 5 in the Appendix of the Determination Notice entitled Telecommunications Markets Information Requirements.
- 2.3 The figures for VOIP calls should be included under fixed call service if they provided over the fixed network. Both on-net and off-net calls include VOIP calls should be included.
- 2.4 With respect to ‘other services and other mobile data services’ on pages 9 and 10, respectively of the Structure of Quarterly Telecommunications Report Consultation Document, they are referring to revenues from DQ/IDQ, MMS, and WAP and mobile internet. However, given the limited amount of the data in this area, the Office has decided that this breakout will be omitted from the report.
- 2.4 Under the internet services category, dial-up connections and fixed connections are not meant to refer to the same thing. Fixed connections are with reference to broadband internet service which is not mobile and can only be used in a particular location/phone line. While, dial-up connections can be used from various locations/ phone lines. Pay-as-you-go service is a form of dial-up service offered by some Internet Service Providers (ISPs) which allows users to access pre-paid internet services. Licensed Service Providers speaks to those providers who have obtained a licence from the relevant Minister to offer the service as opposed to those who have not. The OUR will report on the number of licensed and active Internet service providers.

- 2.5 In all instances, on-net calls and off-net calls are only in relation to domestic calls as there are separate breakouts for international calls and calls while roaming.

CHAPTER 3: CONCLUSION

- 3.0 It is hoped that this document has clarified all concerns and we welcome any additional questions and/or comments that persons may have. In some cases additional clarity may be gained from reviewing the Appendix of the Telecommunications Markets Information Requirements Determination Notice which can be found on the OUR's website www.our.org.jm.