Hello.

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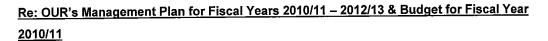
2 - 6 Carlton Crescent Kingston 10 Jamaica, W.I.

P: 876 926 9700 F: 876 968 9696

January 25, 2010

Mr. Ansord Hewitt Secretary of the Office Office of Utilities Regulation 36 Trafalgar Road Kingston 10

Dear Mr. Hewitt,



LIME welcomes the opportunity to provide feedback on the <u>OUR's Management Plan for Fiscal Years</u> 2010/11 – 2012/13 & <u>Budget for Fiscal Year 2010/11</u> (hereafter called "the Plan"). To facilitate easy cross reference to the OUR's document, LIME' proposes to refer to excerpts of "the Plan" and then state LIME's response. LIME reserves the right to provide further feedback as it deems appropriate.

Given the current highly competitive state of the telecommunications industry in Jamaica, LIME wishes to encourage the OUR to take a more proactive approach to creating a "level playing field" where all operators have an equal opportunity to compete for market share. This encouragement is also given in the context of LIME's concern that the Plan appears to be slanted heavily towards the OUR's regulation of LIME rather than the Industry as a whole.

Cable & Wireless Jamaica Lid.
Mr. Leonardo deflarros - Chwirman
Mr. Geoff Houston - Country Manager
Mr. Andrew Cocking
Mr. Jorge M. Diaz
Mr. Richard Dodá
Hou, Patrick Rousseau, O.J.

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