



OFFICE OF UTILITIES REGULATION

Regulating Utilities for the Benefit of All

Media Release

FOR RELEASE: Friday July 09, 2010

OUR asks JPS for report on Seaview Gardens billing issues

The Office of Utilities Regulation (OUR) has asked the Jamaica Public Service Company Limited (JPS) to provide a report on the circumstances which led to inflated bills being issued to residents of the Seaview Gardens community in St. Andrew.

The company has been asked to explain to the regulator how it plans to provide redress in this matter and what steps it plans to implement to prevent a recurrence.

The OUR also wants to know what are the challenges being experienced by both the company and the consumer since the implementation of the Automatic Metering Infrastructure in the community and what measures are being contemplated to address those challenges.

The JPS has been asked to supply this report by next Friday July 16.

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