

NUMBER PORTABILITY

Celebrates
2

THE POWER IS IN YOUR HANDS!

It has been two years since you've been able to switch service providers and keep your number!



NUMBER PORTABILITY
Switch Your Service Provider - Keep Your Number



OFFICE OF UTILITY REGULATION
Regulating Utilities for the Benefit of All

Visit the O.U.R. website at www.our.org.jm for more information on Number Portability, including how to port landline numbers

Toll Free at: 1-888-CALL-OUR  : /officeofutilitiesregulation  : @theOURja

HOW TO PORT YOUR MOBILE NUMBER

- 1** Go to the retail shop or authorised dealer of your chosen new service provider. Complete a porting request form. **REMEMBER TO BRING PROOF OF IDENTITY.** You will be provided with a new SIM card with your same number.
- 2** After completing the form, text the word **"PORT"** to **444-PORT (444-7678)** from the same number which you intend to PORT. You will receive a text indicating whether your request is being processed.
- 3** After checks are done by your current service provider, **YOU WILL RECEIVE A TEXT AS TO WHETHER YOUR PORTING REQUEST IS SUCCESSFUL. IF SUCCESSFUL,** you can now **INSERT YOUR NEW SIM CARD AND START MAKING CALLS! PORTING NORMALLY TAKES 24 HOURS.**