

**FOR IMMEDIATE RELEASE**

**OUR Seeks more Public Feedback on JPS Tariff Application**

**(KINGSTON, Jamaica; 2020 May 21):** The Office of Utilities Regulation (OUR) is continuing its efforts to get public feedback on the 2019-24 tariff application submitted by the Jamaica Public Service Company Limited (JPS).

This follows the cancellation of the remaining town hall meetings with JPS customers on 2020 March 12 following Government issued COVID-19 guidelines for public gatherings.

The OUR, consistent with its mandate to include customer input in tariff determinations, has renewed its invitation to JPS customers to review the Tariff Application document and summary and submit their comments to the OUR via email at: [jpstariff2019@our.org.jm](mailto:jpstariff2019@our.org.jm) by 2020 May 29.

Public notices were published in the major newspapers, the OUR's social media platforms (Facebook, Twitter, Instagram and LinkedIn) and via direct emails, inviting residential and commercial customers to review JPS's proposals and make their comments.

A quality of service questionnaire was also distributed to canvass the views of JPS customers across the island, regarding quality of service issues with JPS.

JPS customers are invited to visit the OUR's website at [www.our.org.jm](http://www.our.org.jm) to view the JPS tariff application.

**BACKGROUND**

JPS had re-submitted its application to the OUR on 2019 December 30, after it had been initially rejected by the regulator in 2019 August for lacking vital information.

As part of its review, the OUR had planned eight town hall meetings and two business stakeholder meetings to allow JPS to make presentations to its customers regarding its application, and receive feedback from them on-the-spot. The only two town hall meetings which were held were in St. Elizabeth on March 10, and in Manchester on March 11.