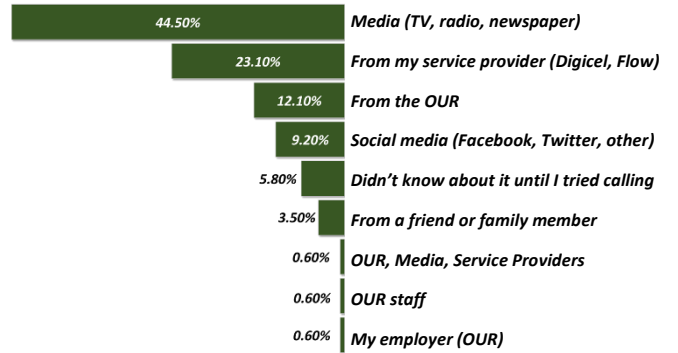


ARE YOU AWARE THAT JAMAICA INTRODUCED 10-DIGIT DIALLING ON MAY 31, 2018?

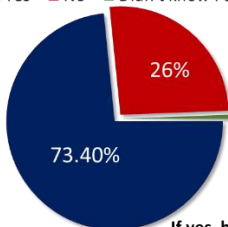


HOW DID YOU LEARN ABOUT 10 DIGIT DIALLING?



HAVE YOU ADDED THE '876' AREA CODE TO NUMBERS IN YOUR PHONE?

■ Yes ■ No ■ Didn't know I could



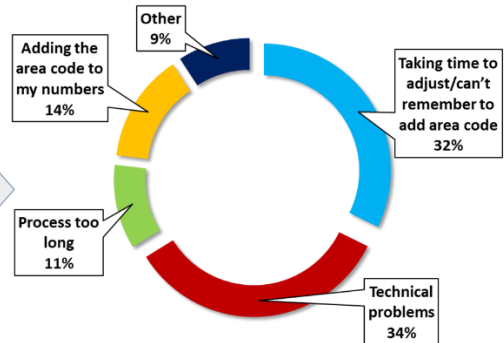
If yes, how did you add the area code to the numbers in your phone?



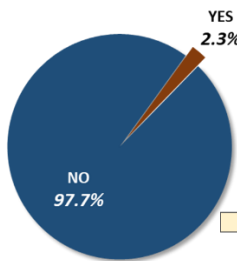
ARE YOU HAVING ANY DIFFICULTIES IN ADJUSTING TO THE NEW 10-DIGIT DIALLING FORMAT?



If your answer is 'yes', please tell us about the problem you experienced.



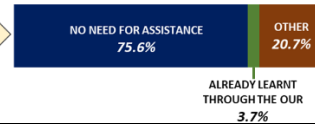
HAVE YOU CALLED OR VISITED YOUR PHONE COMPANY FOR ANY CLARIFICATIONS OR ASSISTANCE WITH THE NEW 10-DIGIT DIALLING FORMAT?



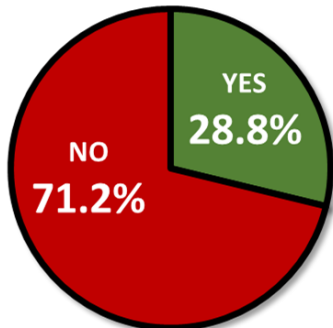
If your answer is 'yes', were your issues adequately addressed?



If your answer is 'no', please provide more details.



ARE YOU AWARE THAT THE OFFICE OF UTILITIES REGULATION (OUR) HAS A CONSUMER AFFAIRS UNIT WHERE YOU CAN CALL OR VISIT WITH YOUR CONCERNS ABOUT 10-DIGIT DIALLING?



DO YOU HAVE ANYTHING ELSE YOU WANT TO SHARE WITH US ABOUT 10-DIGIT DIALLING?

