



REFERENCE INTERCONNECTION OFFER 6

Definitions

Definitions

64 Kbps Unrestricted and Speech Terminating Service	The service of that name as more particularly described in the Service Descriptions Part I and II
110 Call Centre	The call centre that is responsible for providing the 110 emergency service
110 Call Centre Operator	An operator working in the 110 Call Centre
110 Emergency Services Access Service	The service of that name more particularly described in the Service Descriptions Part III and IV
115 Call Centre	The call centre that is responsible for providing the 115 fault reporting service
115 Call Centre Operator	An operator working in the 115 Call Centre
119 Emergency Services Access Service	The service of that name more particularly described in the Service Descriptions Parts III and IV
1-888 Call CWJ Access Service	The service of that name more particularly described in the Service Descriptions Parts III and IV
1-888 Call CWJ Call Centre	The call centre that is responsible for providing the 1-888 CALL CWJ service
1-888 Call CWJ Operator	An operator working in the 1-888 CALL CWJ call centre
Automatic Call Distributor or ACD System	A switch that queues and distributes incoming Calls so that the Call which has been waiting the longest is sent to the next available operator and the operator who has been waiting the longest is sent the next available Call
Acceptance Testing Act	The process described in Paragraph 2.5 of the Joint Working Manual The Telecommunications Act, or any Act replacing or amending same
Answered Call	A call where an Answer Message has been received.
Answer Message	An ISUP answer message (ANM)
Associated Company	Means a subsidiary or holding company of a Party or another subsidiary of such a holding company and subsidiary and holding company shall have the meaning given to them in Section 149 of the Companies Act
Bearer Services	Services supported on the ISDN B-channels as defined by the ITU. These services include: speech, unrestricted digital information, restricted digital information, 3.1 KHz audio, 7 KHz audio, Video.
Billing Data	Information in respect of Calls passed across the Point of Connection during the relevant Billing Period as more particularly described in the Joint Working Manual
Billing Period	The monthly period ending on the last day of every month
Business Day	A day, Monday through Friday, that is a normal working day for Government offices in Jamaica.
Call Availability	Has the meaning given to it in Paragraph 1.8.5.1 of the Joint Working Manual

Call	The set-up, holding and ending of a transmission path through the System of either Party into the System of the other Party for conveyance of Messages within 3.1 Khz speech service in accordance with the technical specifications set out in Joint Working Manual and reference to the conveyance of Calls by a Party means the establishment by that Party of a transmission path through that Party's System and the conveyance by that Party in accordance with this Agreement of such Messages (if any) over such transmission path
Call Duration	Period between Call Start and Call End
Call End	The point during a Call at which an ISUP release message (REL) is received by the Service Supplier System or Service Taker System, as the context requires
Call Setup	The signalling activities required to set up a Call
Call Setup Charge	The cost based charge to perform a Call Setup
Call Start	The point during a Call at which an Answer Message is received by the Service Supplier System or Service Taker System, as the context requires
Carrier	Has the meaning given to it in the Telecommunications Act, 2000
Carrier Licence	A licence to own and operate facilities for the provision of specified services (as such term is defined in the Act) issued by the Minister in accordance with the Act
Carrier System	A point to point transmission facility whose sole purpose is to provide 1.544 Mbps Network Links between a Service Supplier Circuit Termination Unit and a Service Taker Circuit Termination Unit. It incorporates the multiplexing and de-multiplexing of 1.544 bearer services.
Carrier System Fault	Has the meaning given to it in Paragraph 2.6.2.1 of the Joint Working Manual
CCS	The unit of telecommunications traffic measurement, amounting to one hundred call seconds
CDRs	Call Data Records
Circuit Termination Unit or CTU	A technical unit at which the Joining Service is terminated and which has the technical specifications set out in the Joint Working Manual
Claim	Has the meaning given to in Clause 27.6 of the Legal Framework
Charges	The amounts specified in the Tariffs Schedule and described in the Service Descriptions which are payable pursuant to Clause 9 of the Legal Framework
CLI (Calling Line Identification)	The information identifying the Subscriber Connection from which a Call is generated also known as ANI
Confidential Information	<p>Any information, in whatever form, which in the case of written or electronic information is clearly designated as confidential and which in the case of information disclosed orally is identified at the time of disclosure as being confidential or is by its nature confidential (including but not limited to all information (excluding CLI to the extent that it could be disclosed to a called party, i.e. CLIP, but not in terms of using it for commercial activities, e.g. by providing it to its Customer Facing Division), know-how, ideas, concepts, technology, manufacturing processes, industrial processes, billing information, marketing and commercial knowledge of a confidential nature (whether in tangible or intangible form) relating to or developed in connection with or in support of the business of either Party within Jamaica) and including such Confidential Information already disclosed by either Party to the other prior to the date of this Agreement, but excluding any information:</p> <ul style="list-style-type: none"> (a) Which is or becomes part of the public domain (other than through any breach of this Agreement or any obligation of confidence); or (b) Rightfully received by one Party from a third person without a duty of confidentiality being owed by the other Party to the third person,

	<p>except where the other Party has knowledge that the third person has obtained that information either directly or indirectly as a result of a breach of a duty of confidence owed to the first mentioned Party; or</p> <p>(c) Which has been independently developed by another Party; or</p> <p>(d) Which is in the possession of or is known by the Receiving Party prior to its receipt from the Disclosing Party;</p> <p>(e) Which is disclosed to satisfy a legal demand by a court of competent jurisdiction or by a government agency, provided</p> <ul style="list-style-type: none"> • the Disclosing Party requests to the court or the government agency that it keep such information confidential; and • informs the other Party of such demand as soon as reasonably possible to permit said Party to take such actions (including seeking injunctive relief) to protect the confidentiality of all or part of such information; or <p>(f) which is authorised to be disclosed by the Disclosing Party in writing to the Receiving Party to the extent of that authority; or</p> <p>(g) which is disclosed to obtain or maintain any listing on a recognised stock exchange subject to the Receiving Party informing the Disclosing Party as soon as reasonably practicable after such disclosure.</p>
Critical Link Failure	Has the meaning give to it in Paragraph 2.6.2.4 of the Joint Working Manual
CTU Patch Panel Frame	The interface between the CTU multiplexing equipment and the respective Service Supplier/Service Taker switch
Customer Facing Division	A division of LIME which deals directly with Subscriber's and includes those responsible for sales and marketing of LIME services
Deal with	Has the meaning given to it in Clause 27.6 of the Legal Framework
Defaulting Party	Has the meaning given to it in Clause 24.2 of the Legal Framework
Definitions	The name given to this document which is at schedule 1 of this Agreement
Dial Set-up Delay	Has the meaning given to it in Paragraph 1.8.6.1 of the Joint Working Manual
Directory Entry	One Subscriber's information, in the LIME directory database, comprised of the business or residential Subscriber's name, address and contact telephone number
Disclosing Party	A Party disclosing Confidential Information to the other Party
Early Termination Charge	The amount set out in the Tariffs Schedule and chargeable pursuant to Paragraph 2.4.2.6 of the Joint Working Manual
Electromagnetic Compatibility (EMC)	A set of requirements more particularly described in Paragraph 1.5.5 of the Joint Working Manual that define the maximum radiation for equipment against international standards
Electronic Directory	The White Pages section of the LIME Internet directory website at www.yellowpagesjamaica.com
Emergency Centre	The various call centres operated by the police, ambulance service and fire service for the handling of Calls to those services conveyed pursuant to the 119 Emergency Services Access Service and the 110 Emergency Services Access Service
Erlang	A unit used to denote the utilisation of a telecommunications system.
Error Free Seconds	A second which is not an Errored Second
Errored Seconds	Has the meaning given to it in Paragraph 1.6.1.3 of the Joint Working Manual
Fatal Fault	Has the meaning given to it in Paragraph 4.8.1.2 of the Joint Working Manual

Fault	A fault on a Party's System
Fault Control Centre or FCC	The fault control centre more particularly described in Paragraph 2.6.3 of the Joint Working Manual
Fault Control Manager	A person with the responsibilities outlined in Paragraph 2.2.1.1 of the Joint Working Manual.
Fault Log Number	A log number given to a Fault in accordance with Paragraph 2.6.3.2 of the Joint Working Manual
Fault Owner	The Party who is responsible for clearing a Fault
Fault Receiving Party	The Party who is in receipt of a Fault report
Fault Reporting Access Service	The service of that name more particularly described in the Service Descriptions
Fault Reporting Party	The Party who has reported a Fault
Fault Restoration Times	The times for restoration of a service as more particularly described in the Joint Working Manual and Parameter Schedule
Final Forecast	A Forecast accepted and signed off by both parties
First Live Traffic	The third phase of interconnect testing as more particularly described in Chapter 4 of the Joint Working Manual
Final Test Report	The log of interconnection tests produced in accordance with Chapter 4 of the Joint Working Manual
Footway Box	A lockable box located within a short distance of the Service Taker Interconnect Switch Location provided by the Service Taker of the Footway Box Joining Service to the specifications in the Joint Working Manual.
Footway Box Joining Service	The service of that name more particularly described in the Service Descriptions
Force Majeure	Any circumstances outside the reasonable control of a Party, including (without limitation), officially declared national disasters, insurrection or civil disorder, war or military operations, national or local emergency, acts or omissions of government, act of God, fire, lightning or explosion, or Uncontrollable Forces as defined in the Act
Forecast	A quantitative prediction made by the Service Taker for the Services required from the Service Supplier over an agreed period in accordance with Joint Working Manual
Forecast Meetings	The meetings more particularly described in Paragraph 2.2.2.3 of the Joint Working Manual
Home Country Direct	A service by means of which a customer in Jamaica may make international calls via the relevant platform of a service provider based overseas
Home Country Direct Collect Service	The service of that name more particularly described in the Service Descriptions
Home Country Direct Operator	An operator who provides Home Country Direct service
Inadmissible Fault	A fault identified in testing which is more particularly described in Paragraph 4.8.1.3 of the Joint Working Manual
Incoming International Call Termination Service	The service of that name as more particularly described in the Service Descriptions
Imperfections	Faults identified in testing which are more particularly described in Paragraph 4.8.1.6 of the Joint Working Manual

Indemnifying Party	Has the meaning given to it in Clause 27.5 of the Legal Framework
Indemnified Party	Has the meaning given to it in Clause 27.5 of the Legal Framework
Individual Location Tests	The first phase of testing as more particularly described in chapter 4 of the Joint Working Manual
Interconnect Access Area	The set of LIME PSTN network numbering prefixes specified in the Service Schedule which are supported by a LIME Interconnect Switch Location pair and designated other switches
Interconnection	Has the meaning given to it in the Act
Interconnect Resolution Log	A log of interconnection issues that is used to keep track of interconnect issues and their status as more particularly described in Paragraph 2.2.5 of the Joint Working Manual
Interconnect Specific Charge	Charges that represent overhead recurring costs of interconnection, except for depreciation charges which have been deferred
Intellectual Property (IPR)	Letters patent, utility models, semi-conductor topographies, registered designs, design rights and copyrights, trade and service marks, trade names, rights in logos and get up, inventions, trade secrets and know-how, all rights of whatsoever nature in computer software and data, all rights of privacy and all intangible rights and privileges of a similar nature, in every case in any part of the world and whether or not registered and including all granted registrations and all applications for registration in respect of any of the same
International Data Links	56 Kbit/s network links used for the exchange of data messages, namely SMS messages and Roaming Messages
International DQ Call Centre	The call centre that is responsible for providing the International DQ service
International DQ Database	The electronic database used by the International DQ Operators to provide the International DQ service
International DQ Operator	An operator working in the International DQ Call Centre
International DQ Service	The service of that name more particularly described in the Service Descriptions
Interconnect Switch Location or ISL	A switch located within a Party's System at which interconnection is offered and provided
Internally Detected Faults	Faults that a Party detects within their own network
International Directory Database	The database that is used to provide the International Directory Enquiries service
International DQ Call Centre	The Call Centre that is responsible for providing the International Directory Enquiries service
International DQ Operator	An operator working in the International DQ Call Centre
International Freephone Service Access Service	The service of that name as more particularly described in the Service Descriptions
International Freephone Service Provider	A third party service provider operating in a country outside of Jamaica, offering a freephone service (other than a Home Country Direct Operator)

International Incoming Termination Calls	A Call originating from a point outside Jamaica and addressed to either valid geographic numbers or valid mobile number ranges in Jamaica, as allocated by the OUR (or the body responsible from time to time for the allocation of numbers in Jamaica), for use within Jamaica. For the purposes of this definition, a Call shall be deemed to be a Call originating from a point outside Jamaica if the Call is passed from the Service Taker to the Service Supplier either (a) with a CLI which indicates that the Call originated outside Jamaica or (b) without a CLI or (c) with a CLI which indicates that the Call originated inside Jamaica and the Service Supplier knows or reasonably believes that such Call originated outside Jamaica
IP Indemnified Party	Has the meaning given to it in Clause 21.2 of the Legal Framework
IP Indemnifying Party	Has the meaning given to it in Clause 21.2 of the Legal Framework
IP Owner	Has the meaning given to it in Clause 21.3 of the Legal Framework
ISDN-Call	The establishment of a telecommunications path through the System of either Party into the System of the other Party for the conveyance of voice frequency messages and other information in accordance with the technical specifications set out in the Joint Working Manual. Reference to the conveyance of ISDN-Calls by a Party means the establishment by that Party of a transmission path through that Party's System through a 64kHz unrestricted bearer service or speech bearer service for the conveyance by that Party in accordance with this Agreement of such Messages over such transmission path.
Jamaica Direct Call Centre	The Call Centre used in the provision of the Incoming International Collect Service
Joining Service	Either the Footway Box Joining Service, the Non-Footway Box Joining Service or the Small Capacity Joining Services as the case may be
Joint Working Manual	The name given to the document at Schedule 5 of this Agreement
Liaison Manager	The representative with the role set out in Paragraph 2.2.1.1 of the Joint Working Manual
Legal Framework	The name given to the legal framework terms and conditions of this Agreement
LIME Interconnect Switch Location (ISL)	A location which is part of the LIME System and which is specified in the Service Schedule as a location at which LIME will connect to the Telco System
LIME Interconnect Switch Location pair or ISL pair	Two LIME Interconnect Switch Locations in one Interconnect Access Areas, configured for load sharing and resilience as one LIME Interconnect Switch Location
LIME Mobile	The business division of LIME which is responsible for the provision of mobile services to Mobile Subscriber Connections on the LIME PLMN
LIME Printed Directory	The annual paper directory containing residential and business subscriber's listed in an alphabetical format for either Kingston or Island
LIME Retention	A cost based sum that covers the origination and routing of certain Calls to Subscriber Connections as specified in the Tariffs Schedule
LIME System	The System owned and operated by LIME under its Public Voice Carrier Licence
Maintenance Party	Has the meaning given to it in Paragraph 2.7.1.2 of the Joint Working Manual
Major Link Failure	Has the meaning given to it in Paragraph 2.6.2.4 of the Joint Working Manual
Major Route Failure	Has the meaning given to it in Paragraph 2.6.2.4 of the Joint Working Manual
Messages	3.1Khz speech and the associated C7 protocol used to conveys the call setup, clear down and supplementary service information for such messages together with SMS messages and Roaming Messages.

Minister	Means the Minister having portfolio responsibility for telecommunications from time to time
Minor Link Failure	Has the meaning given to it in Paragraph 2.6.2.4 of the Joint Working Manual
Minor Route Failure	Has the meaning given to it in Paragraph 2.6.2.4 of the Joint Working Manual
Mobile Roamer Connections	The Mobile Subscriber Connections for subscribers whose home network is in a country outside of Jamaica.
Mobile Subscriber Connection	The point connected to a PLMN where a telecommunications service is made available to a Subscriber of a mobile operator.
Monthly Recurring Charge	A Charge, set out in the Tariffs Schedule, that is payable monthly in accordance with Clause 9 of the Legal Framework and the relevant Service Description
Mobile Termination Rate	Rate paid to mobile carriers to terminate calls on their network and specified in the Tariff Schedule.
National Directory Database	The database that is used to provide the National Directory Enquiries service
National DQ Call Centre	The Call Centre that is responsible for providing the National DQ Service
National DQ Operator	An operator working in the National DQ Call Centre
National Freephone Service Access Service	The service of that name more particularly described in the Service Descriptions
National Freephone Service Provider	A third party service provider offering a freephone service in Jamaica
National DQ Service	The service of that name more particularly described in the Service Descriptions
National Numbering Scheme	The numbering regime for Jamaican geographic and non-geographic numbers including the NXX national prefixes and local number portion, administered by the OUR pursuant to Section 8 of the Act
National Rate Retention	The sum specified in the Tariffs Schedule and charged by LIME to the Telco in the circumstances outlined in the relevant Service Descriptions
Network Faults	A Fault of the type more particularly described in Paragraph 2.6.2.1 of the Joint Working Manual.
Network Link	Uni-directional 1.544 Mbps transmission facilities within a Carrier System
Network Link Availability	Has the meaning given to it in Paragraph 1.6.1.1 of the Joint Working Manual
Network Integration Tests	The second phase of interconnect testing described in Chapter 4 of the Joint Working Manual
Non-Footway Box Joining Service	The service of that name as more particularly described in the Service Descriptions
Non –Service Affecting or NSA	The Faults more particularly described in Paragraph 2.6.2.3 of the Joint Working Manual
NPA	A geographic division within which no 2 telephones will have the same 7 digit number
NXX	The current general configuration for exchange codes within each NPA
One-off Charges	Charges that are generally non-recurring and specified in the Tariffs Schedule
Operational Field Trial	The third phase of interconnect testing as described in Chapter 4 of the Joint Working Manual

Operations Manager	The representative with the responsibilities referred to in Paragraph 2.2.1.1 of the Joint Working Manual
Operational Meetings	The meetings more particularly described in Paragraph 2.2.2.8 of the Joint Working Manual
Operator Service	A service that includes input from an operator in a Call Centre
Optical Fibres	A high capacity transmission medium used for telecommunications transmission which can be either an OC-1 or OC-3.
Order	A request for the provision of services pursuant to this Agreement and in the format set out in the Joint Working Manual
Order Plan	A plan detailing the ordered services for a period of a Quarter, agreed and signed by both Parties in accordance with the Joint Working Manual.
Order Planning Meetings	The meetings more particularly described in Paragraph 2.2.2.4 of the Joint Working Manual
Other Affected Party	Has the meaning given to it in Paragraph 2.6.3.5 of the Joint Working Manual
Outgoing International Collect Service	The service of that name as more particularly described in the Service Descriptions
Overall Test Manager	The representative with the responsibilities outlined in Paragraph 4.9.1.2 of the Joint Working Manual
OUR	The Office of Utilities Regulation
Paging Provider	A licensed Service Provider who provides a national paging service within Jamaica
Parameter Schedule	The name given to the document in Schedule 4 of this Agreement
Party	Either the Telco or LIME in this Agreement, according to context
Penalty Charger	Has the meaning given to it in Paragraph 2.4.7.1 of the Joint Working Manual
Penalty Payer	Has the meaning given to it in Paragraph 2.4.7.1 of the Joint Working Manual
Performance Reports	The reports submitted on a monthly basis more particularly described in Paragraph 2.2.4 of the Joint Working Manual
Planned Maintenance	Maintenance falling within the description in Paragraph 2.7.1.1 of the Joint Working Manual
Planning Manager	A representative with the responsibilities outlined in Paragraph 2.2.1.1 of the Joint Working Manual
PLMN	A public land mobile network
PLMN Terminating Access Service	The service of that name as more particularly described in the Service Descriptions
Point of Connection	A physical point between the Systems of the Parties to this Agreement at which the provision of and responsibility for a Service starts or ends
Point of Handover	A physical point between the System of one of the Parties to this Agreement and the System of a Third Party Telecoms Provider at which the provision of and responsibility for a Service starts or ends.
Project Manager	A representative with the responsibilities outlined in Paragraph 2.2.1.1 of the Joint Working Manual
Propagation Delay	Has the meaning given to it in Paragraph 1.8.7 of the Joint Working Manual

Provisional Forecast	A forecast for all services that a Party requires in the role of Service Taker from the other Party in the role of Service Supplier for the ensuing two year period, covering the Joining Service requirements, and traffic forecasts for all other requested services. Forecasts will be divided into eight quarters. The Provisional Forecast becomes a Final Forecast once agreed with the other Party.
PSTN	The public switched telephone network
PSTN Subscriber Connection	The point connected to the PSTN where a telecommunications service is made available to a Subscriber
PSTN Terminating Access Service	The service of that name as more particularly described in the Service Descriptions
PSTN Transit Service	The service of that name as more particularly described in the Service Descriptions
Quality of Service	The standard to which a service will be provided
Quarter	The three month period commencing on 1 January, 1 April, 1 July and 1 October respectively
Ready for Test Date	The date, specified in the Order Plan or as otherwise agreed between the Parties, on which a Service will be ready for Network Integration Tests
Ready for Service Date	The date, specified in the Order Plan or as otherwise agreed between the Parties, on which a Service will be ready for use
Receiving Party	A person receiving Confidential Information
Release Message	Has the meaning given to it in ANSI T1.111
Response Time	Has the meaning given to it in Paragraph 2.6.4.4 of the Joint Working Manual
Restoration Times	The times for restoration of a Fault detailed on a service by service basis in the Joint Working Manual and Parameter Schedule
RIO	A Reference Interconnection Offer submitted by LIME pursuant to Section 32 of the Act
Roamers	Mobile subscribers who are using the facilities of a network other than their home network
Roaming Message	A signalling message passed between networks to facilitate international roaming
Service	One of the services more particularly described in the Service Descriptions under the category of “Joining Service”, “Termination Services”, “Special Access Services” and “Transit Services” and references to Services shall be construed accordingly
Service Affecting or SA	The Faults more particularly described in Paragraph 2.6.2.3. of the Joint Working Manual
Service Descriptions	The name given to the documents in Schedule 2 which sets out Parts I, II, III and IV of the service description
Service Implementation Meetings	The meetings more particularly described in Paragraph 2.2.2.2 of the Joint Working Manual
Service Provider	A Licensed providers of telecommunication services, as defined in the Act
Service Provider Licence	A licence to provide specified services (as such term is defined in the Act) issued by the Minister in accordance with the Act,
Service Quality Manager	A representative with the responsibilities outlined in Paragraph 2.2.1.1 of the Joint Working Manual
Service Schedule	The name given to the document in Schedule 3

Service Supplier	The Party who provides a Service; as specified on a service by service basis in the Service Schedule
Service Supplier National DQ Database	The electronic database owned, managed and maintained by the Service Supplier that contains the details of telephone subscribers in Jamaica for the Service Supplier and other networks.
Service Supplier Numbering Ranges	The numbering ranges allocated to Service Supplier by the OUR under the North American Numbering Plan.
Service Supplier Personal Number Connection	A number in the Service Supplier Personal Number Range which is translated and routed to a Service Supplier Subscriber Connection in accordance with the Service Subscribers time of day preferences.
Service Supplier Personal Number Ranges	A number range within the Service Supplier Number Range that has been allocated to Personal Number services
Service Supplier Single Number Connection	A number in the Service Supplier Personal Number Range which is translated and routed to a Service Supplier Subscriber Connection in accordance with the Service Subscribers time of day preferences.
Service Supplier Single Number Ranges	A number range within the Service Supplier Number Range that has been allocated to Single Number services
Service Taker	The Party who requests a Service as specified on a service by service basis in the Service Schedule
Severely Errored Second	Has the meaning given to it in Paragraph 1.6.1.4 of the Joint Working Manual
Signalling Links	A 56 kbit/s transmission path provided exclusively for the exchange of signalling messages between Signalling Transfer Points of the Service Taker and the Service Supplier as more particularly described in the Joint Working Manual
Signalling Transfer Point (STP)	A CCSS7 signalling facility in the Service Supplier/Service Taker System.
Single Number Connection Service	The service of that name as more particularly described in the Service Descriptions
Short Message Service (SMS) Message	Up to 160 alphanumeric characters that can be sent/received from suitably equipped mobile phones on a suitably configured mobile network
Small Capacity Joining Service	The service of that name as more particularly described in the Service Descriptions
Small Capacity Transmission Medium	The physical transmission link which can be either Microwave or HDSL as described in Chapter 1 of the Joint Working Manual.
Special Access Services	The Services as more particularly described in Part III of the Service Descriptions
Switch	A facility which performs the function or is capable of performing the function of switching and routing Messages between two or more points
Switch Port	A physical T1 Switch interface
Subscriber	An end user with whom one of the Parties to this Agreement or a Third Party Telecom Provider has entered into an agreement for the provision of publicly available telecommunication services
Subscriber Connection	The point at which a Subscriber connects to the PSTN or a PLMN as the case may be

Supplementary Services	Additional features which can be added to the basic ISDN service which provide additional functionality for both voice and data applications. These include but are not limited to: Call Forwarding, Call Hold, Additional Call Offering, Automatic Recall.
System	Telecommunications infrastructure, including but not limited to switches, routers and network links
Tariff Period	The hours during which tariffs are applied namely peak rate, off-peak rate and weekend
Tariff Schedule	The name given to the document in Schedule 6 of this Agreement
Telco System	The System owned and operated by the Telco under its Carrier Licence
Termination Services	The services more particularly described in Part 2 of the Service Descriptions
Test Guidelines	Has the meaning given to in chapter 4 of the Joint Working Manual
Test Report	Has the meaning given to in chapter 4 of the Joint Working Manual
Test Sheet	Has the meaning given to in chapter 4 of the Joint Working Manual
Test Specification	Has the meaning given to in chapter 4 of the Joint Working Manual
Test Suite	Has the meaning given to in chapter 4 of the Joint Working Manual
Test Control Board	Has the meaning given to in chapter 4 of the Joint Working Manual
Telco Interconnect Switch Location (ISL)	A Telco location which is part of the Telco System which is offered for connection to a LIME Interconnect Switch Location
Telco Virtual Interconnect Switch Location (VISL)	As Telco Interconnect Switch Location except that it does not contain an actual Switch. The connection between the Telco VISL and Telco ISL falls outside of the scope of the Joining Service. The connection between the Telco VISL and LIME ISL pair is treated in the same manner as a Telco ISL and LIME ISL pair.
Term	Means the period from the date of signature of this Agreement to the date of termination of this Agreement in accordance with its terms.
Third Party Telecom Provider	A licensed provider of telecommunication services other than the Parties to this Agreement, including (without limitation) a Third Party International Telecom Provider, a Third Party Mobile Telecom Provider, a Third Party Fixed Telecom Provider, a National Freephone Service Provider and an International Freephone Service Provider.
Third Party Fixed Telecom Provider	a Third Party Telecom Provider providing fixed telecommunications services in Jamaica that holds the necessary Carrier Licence and Service Provider Licence other than Service Supplier or Service Taker
Third Party International Telecom Provider	A Third Party Telecom Provider licensed in a country outside of Jamaica and providing services outside Jamaica, other than Service Supplier or Service Taker.
Third Party Mobile Telecom Provider	A Third Party Telecom Provider providing mobile telecommunications services in Jamaica that holds the necessary Carrier Licence and Service Provider Licence other than Service Supplier or Service Taker.
Time Unit	The accuracy to which the Call Duration is measured, which is one tenth of a second.
Transit Services	The services more particularly described in Part 4 of the Service Descriptions
Trunk Group	An assignment of service traffic into dedicated routes, having the characteristics described in Paragraph 1.8.2 of the Joint Working Manual
Unsuccessful Call Attempt	A Call that has not been successfully Answered

Usage Charges	The usage related charges that are specified in the Tariffs Schedule and are payable by Service Taker to Service Supplier.
Verification Time	Has the meaning given to it in Paragraph 2.6.4.7 of the Joint Working Manual
Weather Warning Service	The service of that name more particularly described in the Service Descriptions
White Pages Database	An electronic list of the business and residential entries for the geographical area, of either Kingston or Island including listings for LIME Subscribers and Subscribers of the Telco in an alphabetical sequence.

- **END OF DEFINITIONS** -