



## **REFERENCE INTERCONNECT OFFER 6**

### **Parameter Schedule**

## 1. Joining Services (Service definitions Part I)

### Footway Box Joining Service, Non-Footway Box and Small Capacity Joining Service-Microwave

Fault Restoration Times	<b>Max time in which faults are repaired following notification at the relevant Fault Control Centre (hours)</b>
Faults concerning the Joining Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31 hours Remaining faults to be resolved by agreement.

### Small Capacity Joining Service- HDSL

Fault Restoration Times	Max time in which faults are repaired following notification at the relevant Fault Control Centre (hours)
Faults concerning the Joining Service	80% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 8 hours Remaining faults to be resolved by agreement.

## 2. Termination Services (Service definitions Part II)

### PSTN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours)</b>
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

### PLMN Terminating Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the PLMN Terminating Access Service	80% of Faults to be resolved in 10 hours 95% of Faults to be resolved in 31 hours Remaining faults to be resolved by agreement

### Incoming International Call Terminating Service

<b>Fault Restoration Times</b>	Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).
<b>Faults concerning the Incoming International Terminating Access Service</b>	80% of Faults to be resolved in 10 hours 95% of Faults to be resolved in 31 hours Remaining faults to be resolved by agreement

### 64kHz Unrestricted and Speech Terminating Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the 64kHz Unrestricted and Speech Terminating Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

### 3. Special Access Services (Service definitions Part III)

#### 119 Emergency Services Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the 119 Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement

#### 110 Emergency Services Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the 110 Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement

#### Weather Warning Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the Weather Warning Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31 hours Remaining Faults to be resolved by agreement

#### National DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the National DQ Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31 hours Remaining faults to be by agreement

<b>Call Greeting</b>	<i>TBA</i>
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**International DQ Service**

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the International DQ Services	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

<b>Call Greeting</b>	<i>TBA</i>
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**1-888 Call CWJ Service**

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the 1-888 Call CWJ Services	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

**National Freephone Service Access Service**

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the National Freephone Service Access Services	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

**International Freephone Service Access Service**

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the International Freephone Service Access Services	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

**Home Country Direct Collect Service**

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the Home Country Direct Collect Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31hours Remaining faults to be resolved by agreement

#### 4. Transit Services (Service Definitions Part IV)

##### PSTN Transit Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification at the relevant Fault Control Centre (hours).</b>
Faults concerning the PSTN Transit Service	80% of Faults to be resolved in 6 hours 95% of Faults to be resolved in 31 hours Remaining faults to be resolved by agreement

#### 5. Circuit Termination Unit- accredited suppliers/equipment

<b>Manufacturer</b>	<b>Product</b>
Nortel	OPTera METRO 3300 MX/HX ( "OC3-EXPRESS")

#### 6. Trunk Groups and routing principles

Services are designated to the following trunk groups.

##### Trunk Groups

<b>Classification</b>	<b>Outgoing/Incoming</b>	<b>Group</b>
Domestic	Outgoing	A
Domestic	Incoming	B
International	Outgoing	C
International	Incoming	D
Transit	Outgoing	E
Transit	Incoming	F
Emergency	-	G
Bearer Services		H
International Call Terminating	Incoming	I

Service	Trunk Designation/routing
PSTN Terminating Access Service	B
PLMN Terminating Access Service	A
Incoming International Call Terminating Service	I
64kHz Unrestricted and Speech Terminating Service	H
119 Emergency Service Access Services	G (no overflow to this group)
110 Emergency Service Access Services	G (no overflow to this group)
Fault Reporting Access Service	B
Speaking Clock	B
Weather Warning Service	B
National DQ Service	B
International DQ Service	B
National Freephone Service Access Service	B
International Freephone Service Access Service	B (same database as National Freephone)
1-888 Call CWJ Service	B
Special Rate Service Access Service	B
Single Number Connection Service	B
Personal Number Connection Service	B
PSTN Transit Service (outgoing)	E
PSTN Transit Service (incoming)	F
National Collect Service	B
Outgoing International Collect Service	C
Home Country Direct Collect Service	C
Incoming International Collect Service	C

Note that there will be a set of trunk groups per Telco

## 7. Signaling

Calling party number format	Jamaica: 10 Digit – 876 NXX XXXX
Calling party number format (Incoming International Call Terminating)	From Zone 1, 10 Digits – NXX NXX XXXX From Zone 2-9, 10-12 Digits –CN + DN
Called party number format	Domestic 7 digits – NXX XXXX International zone 1 – 11 digits – 1 + NPA + NXX XXXX International zone 2 to 9 – 10 to 15 digits – 011 + CN + DN Emergency – 3 digits – NXX Toll-free – 1- digits – 800 / 888 / 877 / + NXX XXXX
Number length (range)	3 to 15 digits

## 8. Billing Addresses

LIME	Telco
VP, Billing, Carrier Services	<i>TBA in initial meetings</i>
LIME	
2-6 Carlton Crescent	
Kingston 10	
Jamaica W.I.	

## 9. Contact Details

Company	Role	Contact Details
LIME	Liaison Manager	<i>TBA in initial meetings</i>
LIME	Operations Manager	<i>TBA in initial meetings</i>
LIME	Project Manager	<i>TBA in initial meetings</i>
LIME	Planning Manager	<i>TBA in initial meetings</i>
LIME	Fault Control Manager	<i>TBA in initial meetings</i>
LIME	Service Quality Manager	<i>TBA in initial meetings</i>

Company	Role	Contact Details
Telco	Liaison Manager	<i>TBA in initial meetings</i>
Telco	Operations Manager	<i>TBA in initial meetings</i>
Telco	Project Manager	<i>TBA in initial meetings</i>
Telco	Planning Manager	<i>TBA in initial meetings</i>
Telco	Fault Control Manager	<i>TBA in initial meetings</i>
Telco	Service Quality Manager	<i>TBA in initial meetings</i>