

FOR IMMEDIATE RELEASE

OUR’s Parish Connections moves to Trelawny

(KINGSTON, Jamaica; 2017 November 20): The Office of Utilities Regulation (OUR) will host a series of activities in Trelawny for utility consumers, from 2017 November 29 – December 1, as part of its **Parish Connections** outreach series.

Parish Connections is an island-wide public education outreach programme which was launched by the OUR in 2015 March, in collaboration with the utility companies – Digicel, FLOW, Jamaica Public Service Co. and National Water Commission – as well as the Consumer Affairs Commission and the Consumer Advisory Committee on Utilities.

The primary objectives of the programme are to educate utility consumers on their rights and responsibilities, provide other vital information and put consumers directly in touch with their utility companies to have their queries addressed. The events also provide an opportunity for the utilities to update customers on work being done in their communities and plans to improve service delivery. Through this channel, the OUR facilitates active consumer and stakeholder dialogue.

Schedule of Activities

EVENT	2017 DATE	TIME	VENUES <small>(click links for maps)</small>
Schools Connection [BY INVITATION ONLY]	Wed Nov 29	11 am – 1 pm	<u>William Knibb High</u>
Community Meeting 1 [Public meeting]	Wed Nov 29	5 pm - 7 pm	<u>Trelawny Municipal Corporation Building</u> Falmouth
Community Meeting 2 [Public meeting]	Thurs Nov 30	5 pm – 7 pm	<u>Albert Town High</u>
Utility Consumers’ Expo [Public meeting]	Fri December 1	12 pm – 4 pm	<u>Water Square</u> Falmouth

The next series of activities will be in Kingston and St Andrew in 2018.

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Contact: Gordon Brown, Public Affairs Coordinator: 876-823-8768 (cell) or 876-968-6053 (W)