

Regulating Utilities for the Benefit of All

FOR IMMEDIATE RELEASE

OUR To Meet with Consumers and other Stakeholders about VOIP Block

(KINGSTON, Jamaica; July 3, 2014): The Office of Utilities Regulation (OUR) will meet with consumer groups and telecommunication service providers LIME and DIGICEL over the next few days to discuss complaints sparked by their decision to ban unlicenced VOIP applications from their network.

The two companies recently announced decisions to block VOIP access, amidst concerns that the unlicenced VOIP operators use their networks to deliver their services, but do not pay for this access. The companies maintain that this is affecting network quality.

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