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May 20, 2009

Mr. Steve Reynolds President Hampstead Citizens Association Benevolent Society Hampstead P.O St. Mary

Dear Mr. Reynolds

Re: Application for Water Rates to be charged by Hampstead Citizens'
Association Benevolent Society

We acknowledge receipt of your letter dated April 16, 2009, requesting a review of the rates for Hampstead Citizens' Association Benevolent Society (HCABS).

Historical data presented by the company shows that total consumption of water in 2007 and 2008 was 25,201,608.98 and 32,019,445.18 gallons respectively. This results in an average consumption per customer of 6,577.37 gallons (based on a customer base of 377). At this level of consumption, the NWC's charge for equivalent rate categories is \$1,167.36. The flat rate of \$600 per gallon proposed by HCABS is lower than that of the NWC's rate (inclusive of service charge).

Since the rate proposed is lower than that of the NWC for equivalent rate categories and in accordance with its policy on small water providers, the Office has no objection to the proposed flat monthly charge of \$600 per customer. This rate becomes *effective on June 1*st 2009.

Kindly be reminded that applications for adjustment to the approved rate should be filed with the Office at least 90 days prior to the proposed effective date. We would also like to reiterate the point that all water quality standards and quality of service standards recorded in the Licence should be adhered to by the Licensee.

Yours sincerely,

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Director General

MC/SM