



OFFICE OF UTILITIES REGULATION  
*Regulating Utilities for the Benefit of All*

## TELECOMMUNICATIONS INDUSTRY NOTIFICATION

### EXTENSION OF THE INITIAL DEADLINE GIVEN TO SERVICE PROVIDERS TO OFFER A FINANCIAL CAP ON ROAMING SERVICES FOR POST-PAID CUSTOMERS

Reference is made to the Office of Utilities Regulation's ('OUR') Determination Notice titled **Improving Information Transparency in Telecommunication Markets** – Document Number 2020/TEL/004/Det.001, published on 2020 June 18. In said document, the OUR advised that the obligation placed on service providers to establish a financial cap on roaming services for post-paid customers would be delayed for a period of eighteen (18) months – to become effective 2021 December 18. This was to allow the service providers time to make the necessary system adjustments and to address any issues with roaming partners, in order to facilitate the effective implementation of the obligation.

The OUR recently obtained information from service providers regarding their status of readiness to meet the 2021 December 18 deadline for the implementation of the obligation. The OUR, having assessed the information provided by the service providers, has taken the decision to extend the previously scheduled deadline for the establishment of financial caps on roaming services for post-paid customers.

**The industry is HEREBY NOTIFIED** that the new deadline for the establishment of financial caps on roaming services for post-paid customers is now set at **2022 April 01**.

Please be guided accordingly.

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