



## OFFICE OF UTILITIES REGULATION

### TELECOMMUNICATIONS INDUSTRY NOTIFICATION

## APPROVAL FOR THE ESTABLISHMENT OF TEMPORARY FIXED LOCATIONS IN RESIDENTIAL COMMUNITIES TO FACILITATE PORTING TRANSACTIONS

**2022 MAY 06**

Reference is made to the Office of Utilities Regulation's ('the Office') Determination Notice entitled "Review of the Number Portability Framework – Industry Number Portability Guidelines – Phase one", Document Number 2022/TEL/004/DET.002, which defines the points of sale from which porting transactions may be initiated as follows:

#### ***Point of sale***

*A retail store, authorised dealer store, or a temporary station that is set up by the service provider or its authorised dealer at a fixed location in a community centre, public square, entertainment or sporting event, educational centre, shopping plaza, or at such other locations or events as the Office may approve from time to time, for the purpose of executing the porting process.*

The Office **HEREBY** approves the initiation of porting transactions by customers at temporary stations established by service providers or their authorized dealers at a fixed location in residential communities provided that the following stipulations are strictly observed and adhered to:

1. The temporary station may include a temporary structure erected, or a mobile store parked, at the fixed location, which is appropriately branded or otherwise identifiable as being established by the particular service provider or its authorized dealer.
2. The Office must be notified by the service provider at least twenty-four (24) hours prior to 'set-up' of the temporary stations, such notice to indicate the date, time period and location at which the temporary stations are to be established.

3. Persons wishing to port **MUST** initiate the porting request at the temporary station established at the fixed location in the residential community.

Please be guided accordingly.

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