



OFFICE OF UTILITIES REGULATION
Regulating Utilities for the Benefit of All

**INVITATION TO COMMENT ON CONSULTATION DOCUMENT:
COMPREHENSIVE REVIEW OF THE
GUARANTEED STANDARDS SCHEME
FOR THE JAMAICA PUBLIC SERVICE COMPANY
LIMITED AND THE NATIONAL WATER COMMISSION**

The Office of Utilities Regulation (OUR) invites interested parties to submit written comments on its Consultation Document titled:

“Comprehensive Review of the Guaranteed Standards Scheme for the Jamaica Public Service Company Limited and the National Water Commission”

This consultation is being conducted to garner information from the public on the established Guaranteed Standards (GS) for the Jamaica Public Service Company Limited (JPS) and the National Water Commission (NWC) to ascertain, among other things the:

- i. Relevance of the existing GS Schemes for the JPS and NWC;
- ii. Levels of satisfaction or dissatisfaction with the areas of focus under the existing GS schemes for JPS and NWC;
- iii. Changes, if any, that are needed to ensure that the GS Scheme for JPS and NWC meet the needs of customers; and
- iv. Reasonableness of the circumstances in which JPS is seeking exceptions/exemptions from specific GS.

The Consultation Document can be found on the OUR’s website: www.our.org.jm. The deadline for comments is **2022 August 8**.

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