



# OFFICE OF UTILITIES REGULATION INFORMATION CENTRE (OURIC)

*"Your Choice for Information on Utilities Regulation"*

HOW MAY WE  
HELP YOU?



The OUR Information Center (OURIC) puts world-class information on utilities regulation right at your fingertips! Because at OURIC we're not just about our holding; it's what we do for you!

## Our Users

- Employees
- Tertiary institutions
- Researchers
- Regional partners
- Utilities

## Our Resources

- Internal & External Publications
- Books & Magazines
- OURIC bi-annual Newsletter – "The OURIC Factor"

## Our Services

- Personalised library assistance and instruction
- Loan/Access service
- Research
- Online searches
- Digital reference/information service

## Our Digital Tools

- Online catalogue of titles
- Research databases
- eBooks, e-Magazines etc.
- Digital Library
- Electronic newsletter
- Electronic collections/curated content

## Our Online Engagement

- Virtual reference
- Resource suggestions
- Requests for loans
- "Get the Facts" video series

The OUR Information Centre (OURIC)

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