
Office of Utilities Regulation


DIRECTIVE

DIRECTIVE TO JAMAICA PUBLIC SERVICE COMPANY LIMITED
REGARDING THE RESTORATION OF DAMAGED NETWORK
INFRASTRUCTURE DUE TO THE PASSAGE OF HURRICANE BERYL



OFFICE OF UTILITIES REGULATION

2024 JULY 31

DOCUMENT TITLE AND APPROVAL PAGE		
1. DOCUMENT NUMBER: 2024/ELE/018/DIR.001		
2. DOCUMENT TITLE:		
DIRECTIVE TO JAMAICA PUBLIC SERVICE COMPANY LIMITED (JPS) REGARDING THE RESTORATION OF DAMAGED NETWORK INFRASTRUCTURE DUE TO THE PASSAGE OF HURRICANE BERYL		
3. PURPOSE OF DOCUMENT		
To direct the Jamaica Public Service Company Limited (JPS) to restore damaged network infrastructure due to the passage of Hurricane Beryl in accordance with its Restoration Schedule, and in any event, achieve 100% restoration of electricity to consumers throughout the island of Jamaica by 2024 August 12.		
4. ANTECEDENT PUBLICATIONS		
Publication Number	Publication Title	Publication Date
5. Approval		
This document is approved by the Office of Utilities Regulation and the decisions therein become effective on 2024 July 31.		
On behalf of the Office:		
		
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Ansord E. Hewitt Director-General		
2024 July 31		

OFFICE OF UTILITIES REGULATION

DIRECTIVE

2024/ELE/018/DIR.001

**(Issued pursuant to Section 4 of the Office of Utilities Regulation Act
AND Section 5 of the Electricity Act, 2015)**

IN THE MATTER OF:

**THE RESTORATION WORKS BEING
UNDERTAKEN BY JAMAICA PUBLIC SERVICE
COMPANY LIMITED DUE TO THE PASSAGE OF
HURRICANE BERYL**

AND

THE OFFICE OF UTILITIES REGULATION ACT

AND

THE ELECTRICITY ACT, 2015

AND

THE ELECTRICITY LICENCE, 2016

TO: JAMAICA PUBLIC SERVICE COMPANY LIMITED

WHEREAS:

- A. Pursuant to Condition 2(3) of the Electricity Licence, 2016, (Licence) the Jamaica Public Service Company Limited (JPS/Licensee) shall "provide an adequate, safe and efficient service based on modern standards, to all parts of the Island of

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Jamaica at reasonable rates so as to meet the demands of the Island and to contribute to economic development”.

B. Condition 6(4) of the Licence requires that the Licensee shall maintain and repair relevant assets throughout the term of the Licence in accordance with good industry practice so as to enable it to meet its obligations under the Licence.

C. Pursuant to section 4(d) of the Electricity Act, 2015 (Electricity Act), the Office of Utilities Regulation (OUR/Office) is responsible for the regulation of the electricity sector generally.

D. Pursuant to section 5 of the Electricity Act, the OUR, where it considers it necessary, may give directions to any licensee with a view to ensuring that the needs of consumers are met. Section 5 of the Electricity Act provides as follows:

“The Office may, where it considers necessary, give directions to any licensee or specified organization with a view to ensuring that –

(a) the needs of the consumers of the services provided by the licensee or specified organization are met...”:

E. Similarly, pursuant to section 4(2)(a) of the Office of Utilities Regulation Act (OUR Act), the OUR, where it considers it necessary, may give directions to any licensee with a view to ensuring that the needs of consumers are met. Section 4(2)(a) of the OUR Act provides as follows:

“The Office may, where it considers necessary, give directions to any licensee or specified organization with a view to ensuring that –

(a) the needs of the consumers of the services provided by the licensee or specified organization are met...”:

F. Additionally, section 4(3)(b), of the OUR Act empowers the OUR to take measures as it considers necessary or desirable to protect the interests of consumers in relation to the supply of a prescribed utility service. Section 4(3) (b) states:

“(3) In the performance of its functions under this Act the Office shall undertake such measures as it considers necessary or desirable to: –

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