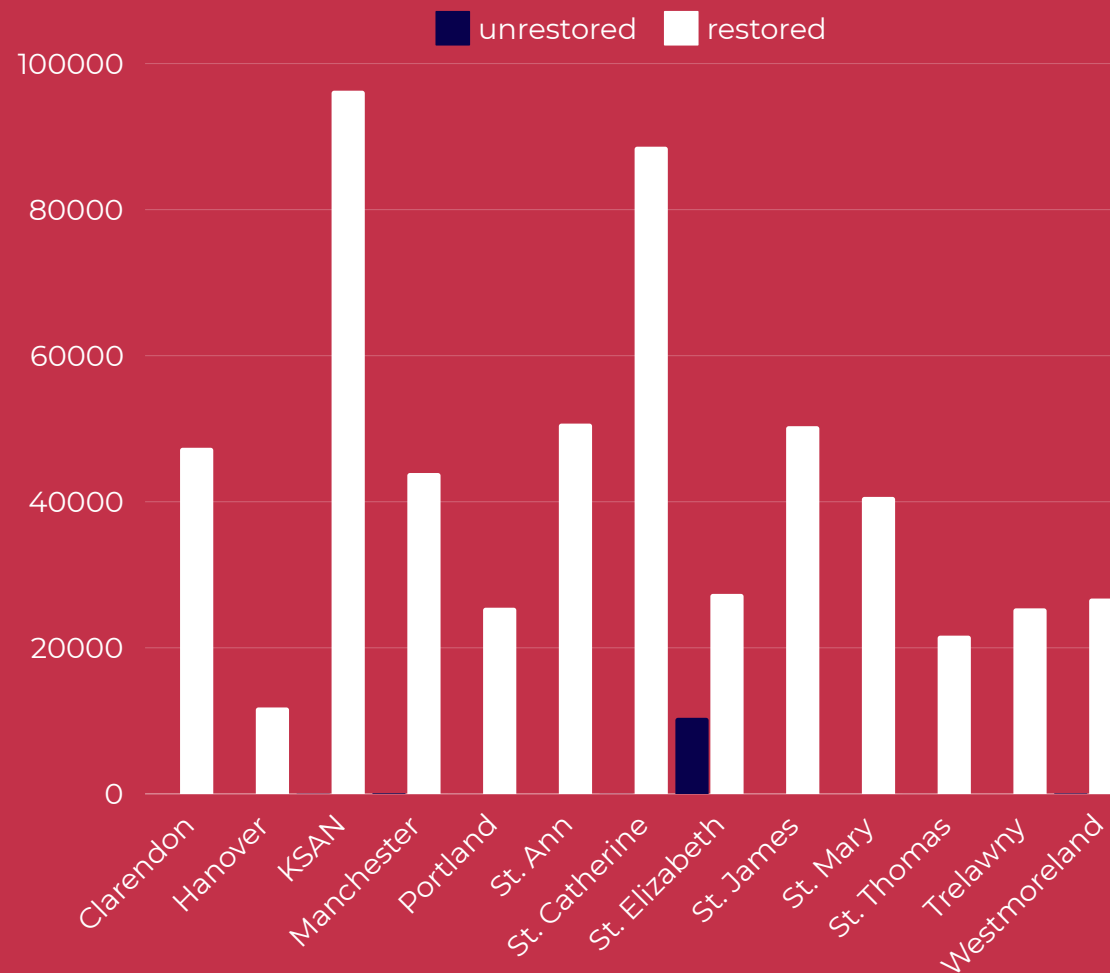




# OUR Restoration Monitoring Report

As at August 20 JPS restored 99.53 per cent of the country's power supply. A total of 3,284 customers are still without power.





# **OUR Restoration Monitoring Report**

**As the regulator, the OUR is aware of its obligation to protect the interests of consumers of electricity as well as being mindful of JPS's obligations to ensure the reliability, adequacy, safety and efficiency of the service that it provides to the public. As part of its responsibility to hold JPS accountable to provide uninterrupted service or restoration at the earliest time, the OUR has directed the power company to restore electricity supply to 100 per cent of its customers by 2024 August 20. The OUR will publish JPS's update on the current state of restoration. Click the link to see the list of communities restored as of 2024 August 20.**

# PARISH STATUS

1

**Clarendon**

99.94 percent completed with 30 unrestored customers

2

**Hanover**

100 per cent completed

3

**Kingston & St. Andrew**

100 per cent completed

4

**Manchester**

99.99 percent completed with 5 unrestored customers.

5

**Portland**

one customer unrestored

# PARISH STATUS

7

**St. Ann**

100 per cent completed

8

**St. Catherine**

100 per cent completed

9

**St. Elizabeth**

91.41 percent completed with 3,247 unrestored customers.

10

**St. James**

100 per cent completed

# PARISH STATUS

11 St. Mary

100 per cent completed

12 St. Thomas

One customer unrestored.

13 Trelawny

100 per cent completed

14 Westmoreland

100 per cent completed

Visit our website - <https://our.org.jm>

for further details on unrestored areas and the progress on the JPS directive issued by the OUR.

Send an email to our Consumer Affairs Unit: [consumerrestoration@our.org.jm](mailto:consumerrestoration@our.org.jm), if services to your household or community has not yet been restored.