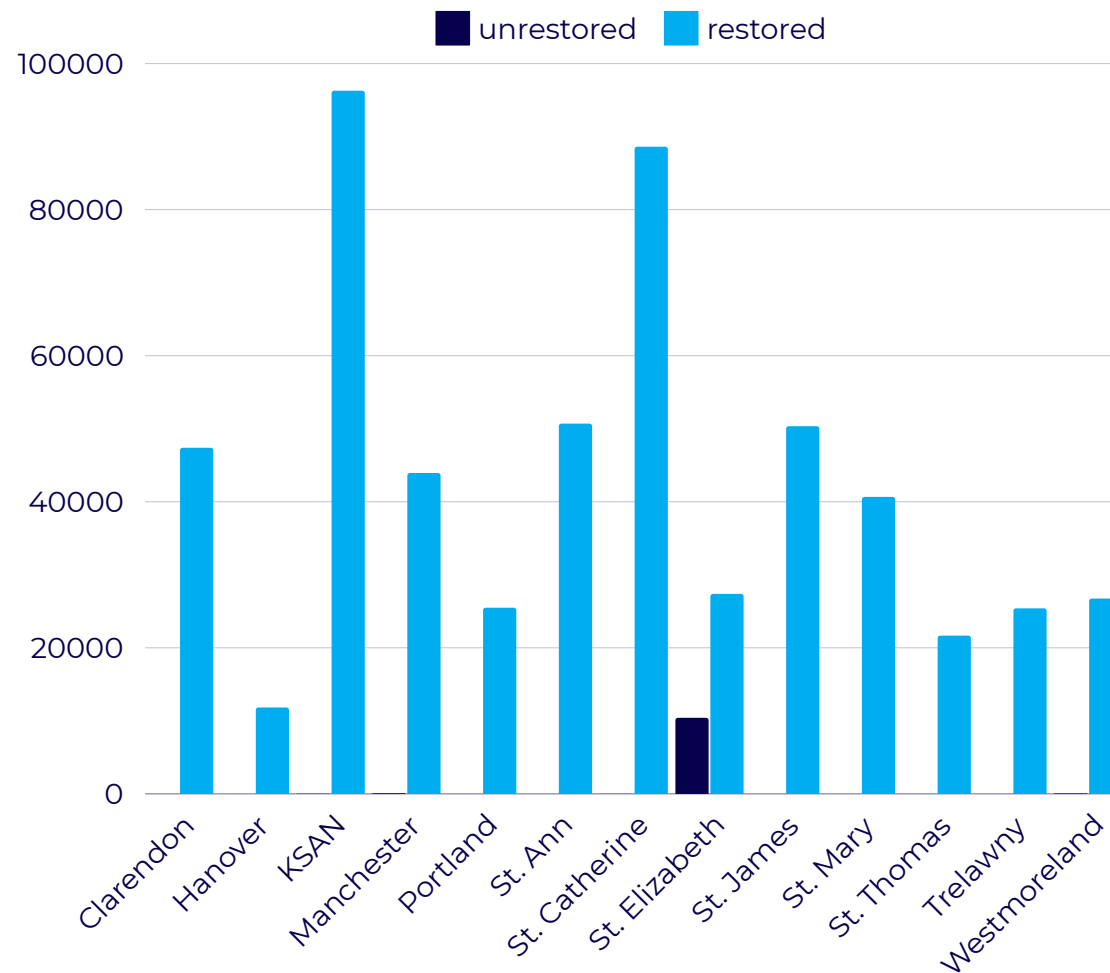




OUR Restoration Monitoring Report

As at August 12 JPS restored 98.47 per cent of the country's power supply. A total of 10,603 customers are still without power.





Restoration Monitoring Report



As the regulator, the OUR is aware of its obligation to protect the interests of consumers of electricity as well as being mindful of JPS's obligations to ensure the reliability, adequacy, safety and efficiency of the service that it provides to the public. As part of its responsibility to hold JPS accountable to provide uninterrupted service or restoration at the earliest time, the OUR has directed the power company to restore electricity supply to 100 per cent of its customers by 2024 August 12. The OUR will publish JPS's update on the current state of restoration. Click the link to see the list of communities restored as of 2024 August 12.

PARISH STATUS

1

Clarendon

100 per cent completed

2

Hanover

99.75 percent completed with 30 unrestored customers

3

Kingston & St. Andrew

99.98 percent completed with 15 unrestored customers

4

Manchester

99.82 percent completed with 80 unrestored customers.

5

Portland

100 per cent completed

PARISH STATUS

7

St. Ann

100 per cent completed

8

St. Catherine

99.99 percent completed with 6 unrestored customers.

9

St. Elizabeth

72.45 percent completed with 10,414 unrestored customers.

10

St. James

100 per cent completed

PARISH STATUS

11 St. Mary

100 per cent completed

12 St. Thomas

One customer unrestored.

13 Trelawny

100 per cent completed

14 Westmoreland

99.79 percent completed with 56 unrestored customers.

Visit our website - <https://our.org.jm>

for further details on unrestored areas and the progress on the JPS directive issued by the OUR.

Send an email to our Consumer Affairs Unit: consumer@our.org.jm, if services to your household or community has not yet been restored.