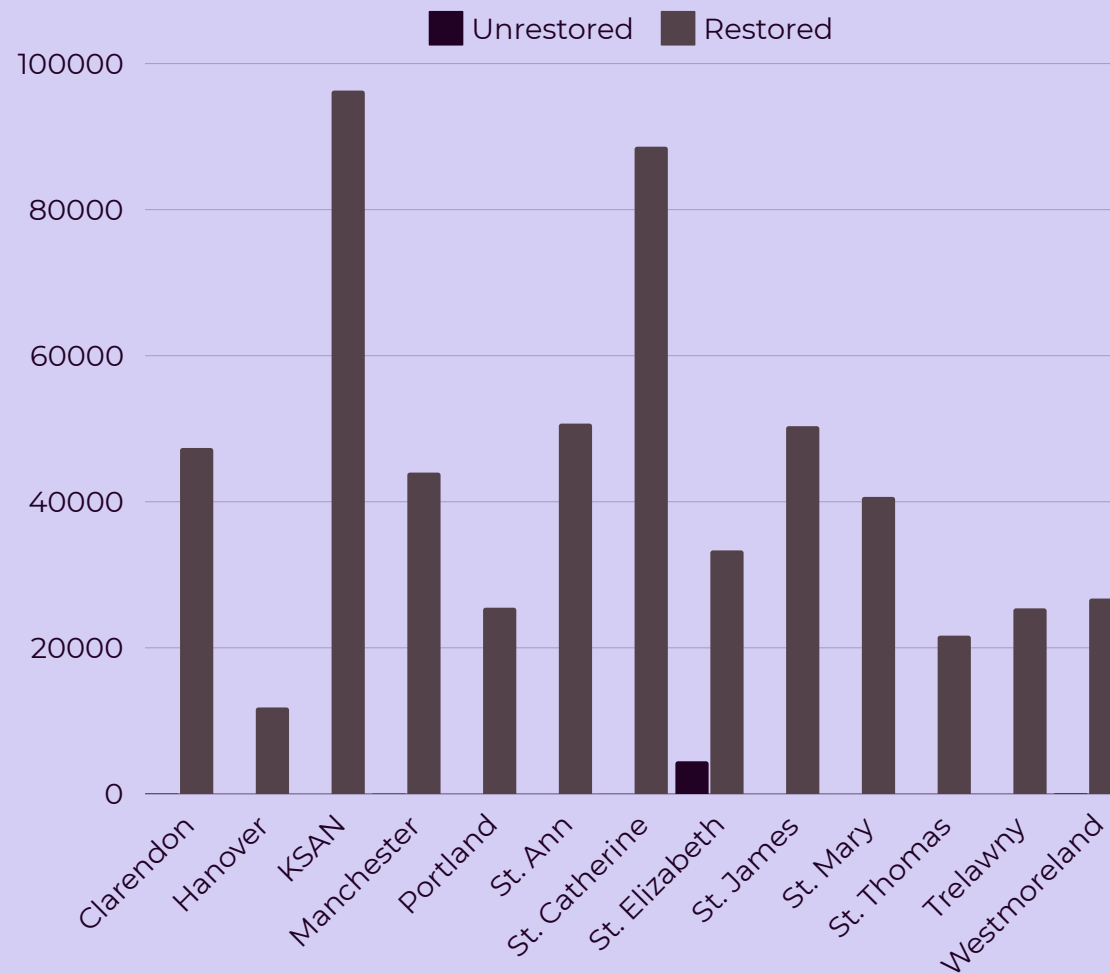




OUR Restoration Monitoring Report

As at August 18 JPS restored 99.34% percent of the country's power supply. A total of 4,565 customers are still without power.



Restoration Monitoring Report

As the regulator, the OUR is aware of its obligation to protect the interests of consumers of electricity as well as being mindful of JPS's obligations to ensure the reliability, adequacy, safety and efficiency of the service that it provides to the public. As part of its responsibility to hold JPS accountable to provide uninterrupted service or restoration at the earliest time, the OUR has directed the power company to restore electricity supply to 100 per cent of its customers by 2024 August 12. The OUR will publish JPS's update on the current state of restoration. Click the link to see the list of communities restored as of 2024 August 18.

PARISH STATUS

1

Clarendon

99.94 percent completed with 30 unrestored customers.

2

Hanover

100 percent completed.

3

Kingston & St. Andrew

100 percent completed.

4

Manchester

99.95 percent completed with 23 unrestored customers.

5

Portland

One customer unrestored.

PARISH STATUS

6

St. Ann

100 per cent completed.

7

St. Catherine

99.99 percent completed with 6 unrestored customers.

8

St. Elizabeth

88.20 percent completed with 4,460 unrestored customers.

9

St. James

100 per cent completed.

PARISH STATUS

10 St. Mary

100 per cent completed.

11 St. Thomas

One customer unrestored.

12 Trelawny

100 percent completed.

13 Westmoreland

99.81 percent completed with 50 unrestored customers.

Visit our website - <https://our.org.jm>
for further details on unrestored areas and the progress on the JPS
directive issued by the OUR.

Send an email to: consumerrestoration@our.org.jm, if service to your
household or community has not yet been restored.