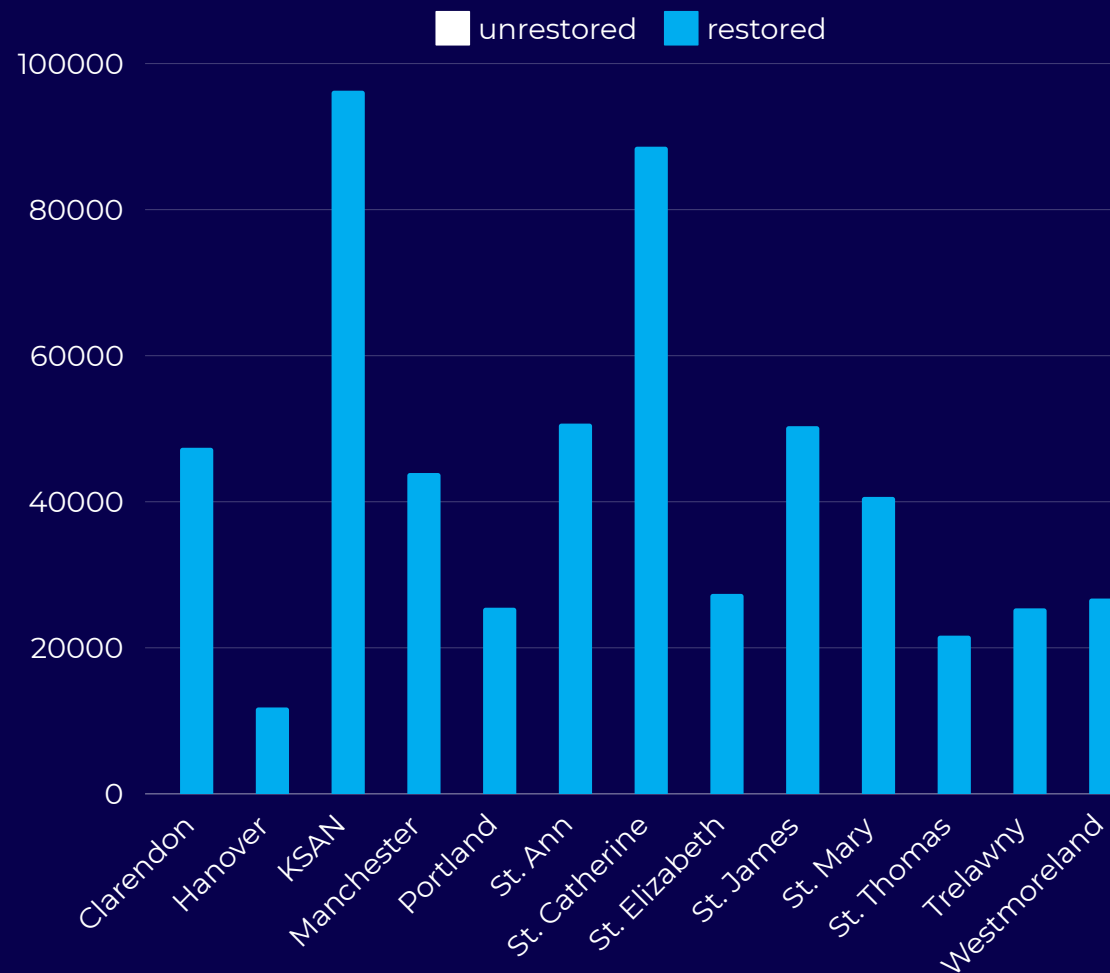




# OUR Restoration Monitoring Report

As at August 28, JPS restored 99.9996 per cent of the country's power supply. A total of 3 customers are still without power.





# **OUR Restoration Monitoring Report**

**As the regulator, the OUR is aware of its obligation to protect the interests of consumers of electricity as well as being mindful of JPS's obligations to ensure the reliability, adequacy, safety and efficiency of the service that it provides to the public. As part of its responsibility to hold JPS accountable to provide uninterrupted service or restoration at the earliest time, the OUR has directed the power company to restore electricity supply to 100 per cent of its customers by 2024 August 12. The OUR will publish JPS's update on the current state of restoration. Click the link to see the list of communities restored as of 2024 August 28.**

# PARISH STATUS

1

Clarendon

100 per cent completed

2

Hanover

100 per cent completed

3

Kingston & St. Andrew

100 per cent completed

4

Manchester

100 per cent completed

5

Portland

one customer unrestored

# PARISH STATUS

7

**St. Ann**

100 per cent completed

8

**St. Catherine**

100 per cent completed

9

**St. Elizabeth**

one customer unrestored

10

**St. James**

100 per cent completed

# PARISH STATUS

11

St. Mary

100 per cent completed

12

St. Thomas

One customer unrestored.

13

Trelawny

100 per cent completed

14

Westmoreland

100 per cent completed

Visit our website - <https://our.org.jm>

for further details on unrestored areas and the progress on the JPS directive issued by the OUR.

Send an email to our Consumer Affairs Unit: [consumerrestoration@our.org.jm](mailto:consumerrestoration@our.org.jm), if services to your household or community has not yet been restored.