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January 5, 2026

Office of Utilities Regulation,

36 Trafalgar Road,

P.O. Box 593,

Kingston 10.

Dear Madam,

It is about time that someone review the practice of the National Water Commission, in billing Consumers as what appears, as anytime they like. This is evidenced by the fact that, the commission uses vastly different cut off days per billing cycle. This practice only serves to confuse consumers, as one month you may be required to pay, for example \$5000.00 and although your consumption pattern has not changed, the next billing cycle, you are required to pay, \$10,000.00.

I am opining that the Commission institute a 28 days billing cycle or any workable constant cycle, such that the consumers will have some sort of consistency in their bills. A constant billing cycle, would have the additional benefit of allowing the consumer at a glance, to determine if they are judicious in the use of the commodity.

Thanks for your careful consideration.

Yours truly,

[REDACTED]