

Media Release

FOR IMMEDIATE RELEASE

OUR Gets Updates on Utilities' Preparation for Tropical Storm Melissa

(KINGSTON, Jamaica; 2025 October 23): The Office of Utilities Regulation (OUR) has received updates from all major utility providers about preparations for any significant effects from Tropical Storm Melissa.

This is in keeping with the providers' Business Continuity Plans, which were all submitted to the OUR in 2025 June, as required.

The OUR will continue to stay in close contact with the Jamaica Public Service Company Limited, the National Water Commission, Digicel, and FLOW, and will keep the public informed of any major developments as we monitor the utilities' storm preparations and restoration of services if needed.

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Contact: OUR's Public Affairs Unit: publicaffairs@our.org.jm or 876-968-6053

QUALITY POLICY STATEMENT

OUR RULES: The management and staff of the **OUR** are committed to **Regulating Utility** services in accordance with our **Legislative** powers and to the **Enhancement** of customer **Satisfaction** through continual improvement of our quality management system.

ISO 9001:2015 certified