

# JPS RESTORATION UPDATES

2026 January 12

OUR

# HIGHLIGHTS

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JPS has reported that approximately 92 percent of its customers have now been restored following the passage of Hurricane Melissa.



# RESTORATION STATUS



Parish	Customer Count*	Customers Out	% Customers Out
Westmoreland	34,603	17,096	49%
St. Elizabeth	46,145	18,373	40%
Hanover	16,733	2,799	17%
St. James	62,455	8,287	13%
Trelawny	21,019	2,501	12%
Manchester	49,438	2,001	4%
St. Ann	47,334	723	2%
St. Mary**	30,218	-	0%
St. Thomas**	21,200	-	0%
St. Catherine**	89,354	-	0%
Clarendon**	51,578	-	0%
Portland**	23,192	-	0%
Portmore**	52,578	-	0%
KSA South**	52,240	-	0%
KSA North**	91,801	-	0%
<b>Total</b>	<b>689,888</b>	<b>51,780</b>	<b>8%</b>

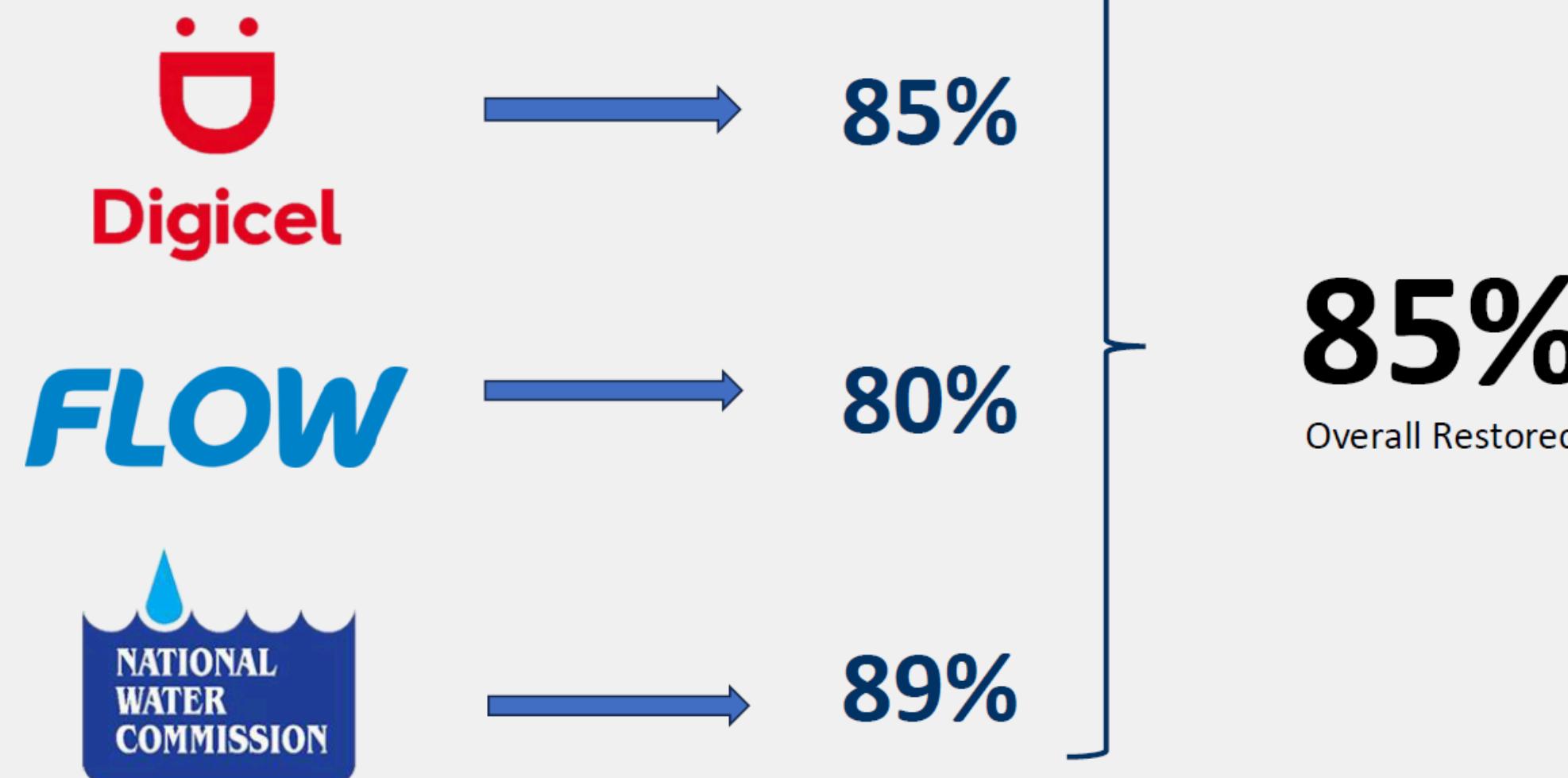
\*Represents the total active customers

\*\*Represents parishes which resumed normal dispatch operations

# RESTORATION & SYSTEM STATUS

NOTE: ALL major private and public hospitals have been restored since December 25, 2025.

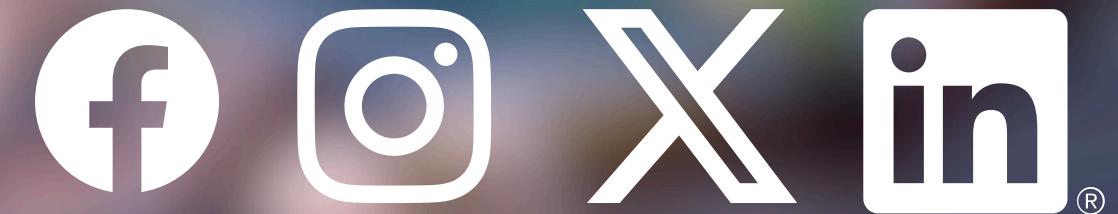
## % Critical Facilities Restored by Agency:



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*Regulating Utilities for the Benefit of All*