

JPS RESTORATION UPDATES

2026 January 12



HIGHLIGHTS

JPS has reported that approximately 92 percent of its customers have now been restored following the passage of Hurricane Melissa.





RESTORATION STATUS



Parish	Customer Count*	Customers Out	% Customers Out
Westmoreland	34,603	17,096	49%
St. Elizabeth	46,145	18,373	40%
Hanover	16,733	2,799	17%
St. James	62,455	8,287	13%
Trelawny	21,019	2,501	12%
Manchester	49,438	2,001	4%
St. Ann	47,334	723	2%
St. Mary**	30,218	-	0%
St. Thomas**	21,200	-	0%
St. Catherine**	89,354	-	0%
Clarendon**	51,578	-	0%
Portland**	23,192	-	0%
Portmore**	52,578	-	0%
KSA South**	52,240	-	0%
KSA North**	91,801	-	0%
Total	689,888	51,780	8%

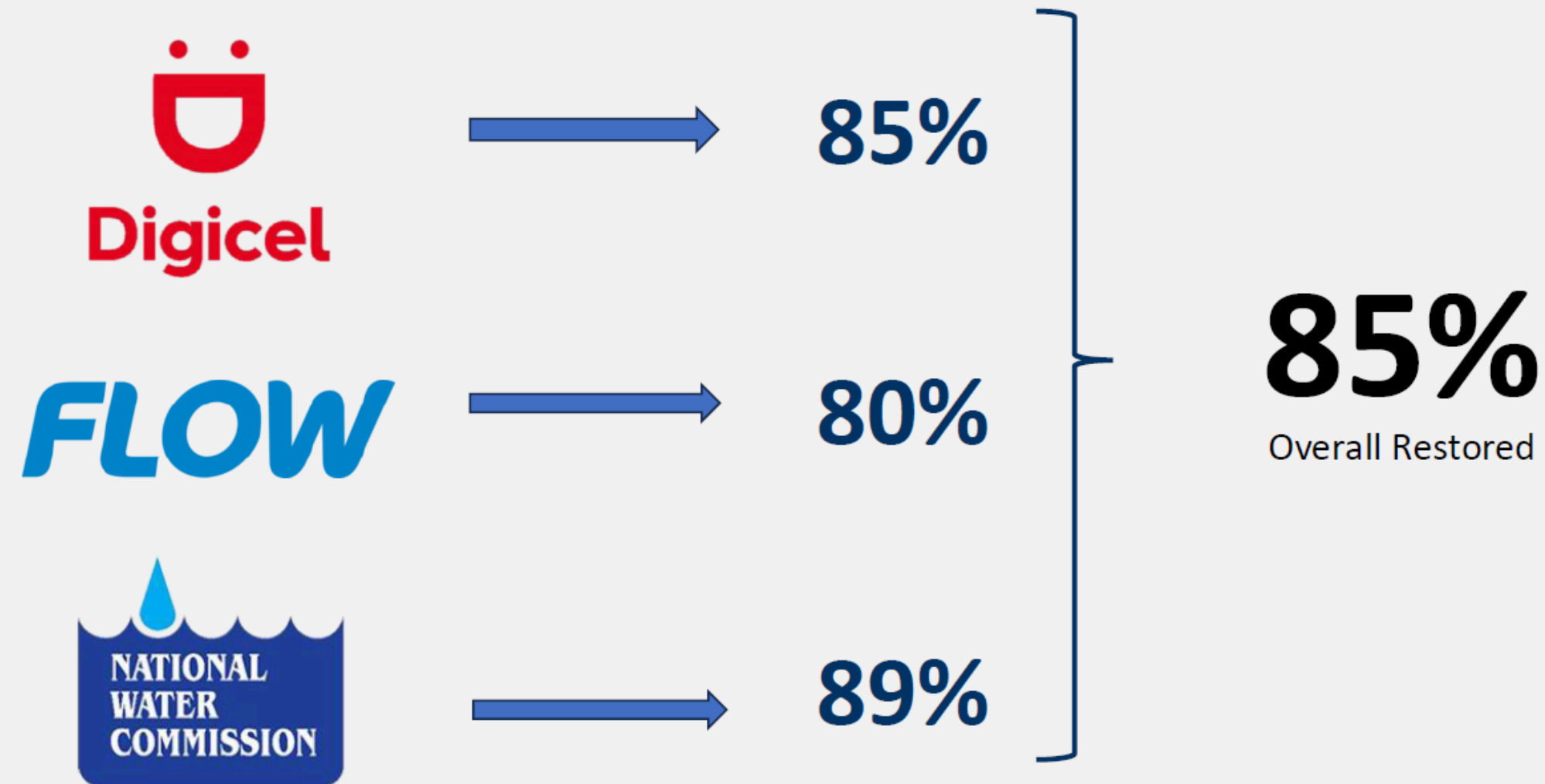
**Represents the total active customers*

***Represents parishes which resumed normal dispatch operations*

RESTORATION & SYSTEM STATUS

NOTE: ALL major private and public hospitals have been restored since December 25, 2025.

% Critical Facilities Restored by Agency:





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