# JPS RESTORATION UPDATES

2025 November 9



#### HIGHLIGHTS

Following the passage of Hurricane Melissa, electricity service has been restored to approximately 60% of customers across the island.



## RESTORATION STATUS

- Power has been restored to the Annotto Bay, Port Maria, and Cornwall Regional Hospitals.
- Major sections of Highgate and Port Maria Towns have also been energized.
- Restoration activities have commenced within the Montego Bay economic hub, particularly along the Elegant Corridor.
- Power has been restored to the Fairview Shopping Complex and the Excelerate Energy Gas Facility in Montego Bay.

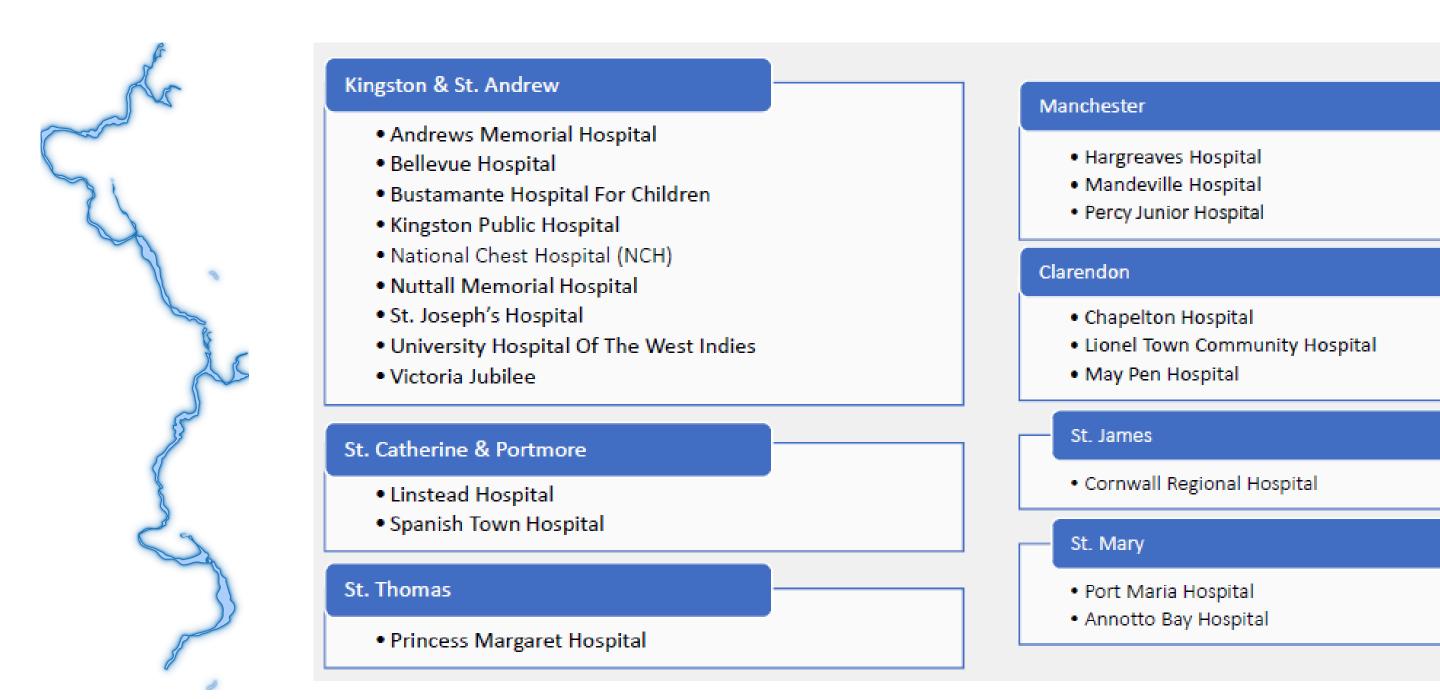
Parish	Total Customers	% Customers Out
Trelawny	20,752	100%
Westmoreland	34,415	100%
Hanover	16,680	100%
St. Ann	46,846	99%
St. James	62,117	93%
St. Elizabeth	45,748	77%
Portland	23,083	62%
St. Mary	30,069	56%
Manchester	49,083	53%
Clarendon	51,198	29%
St. Catherine	88,753	12%
KSA North	91,192	10%
St. Thomas	20,935	2%
Portmore	52,172	1%
KSA South	51,964	1%
Totals	685,007	44%



### RESTORATION STATUS

#### **Hospitals with Electricity Restored**

Electricity has been restored to several key medical facilities islandwide, ensuring continuity of healthcare services and support for critical operations. The following hospitals across multiple parishes have been fully energized:



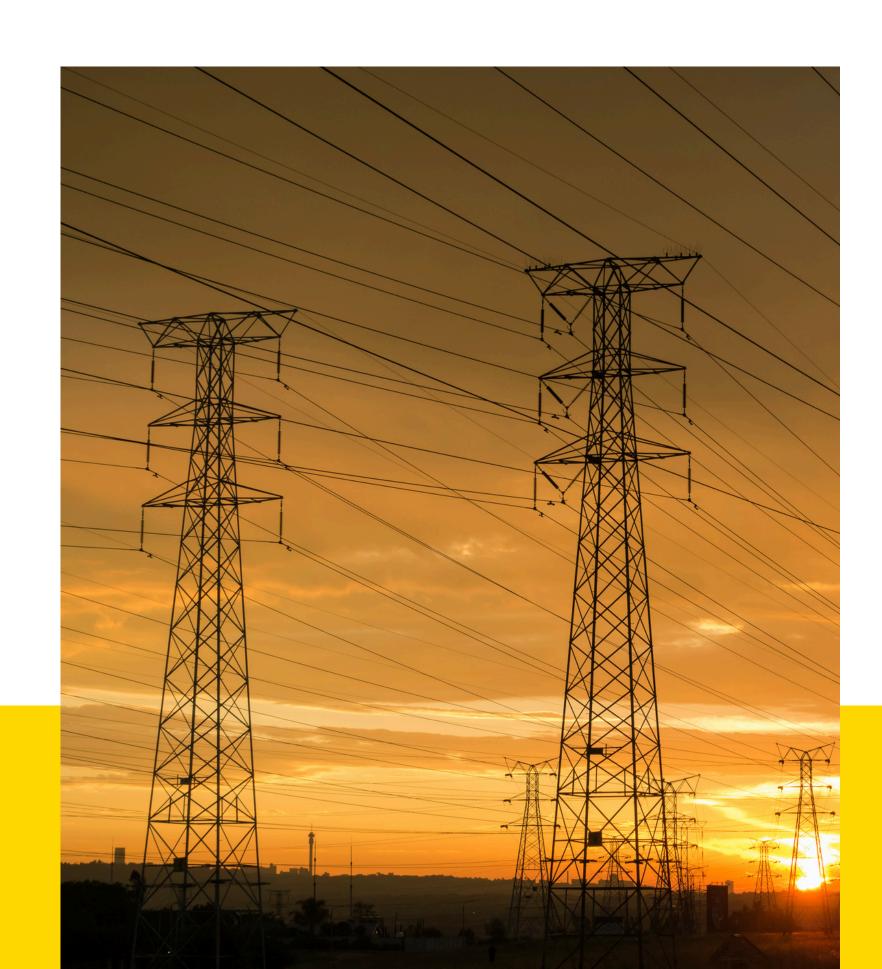
## RESTORATION TIMELINE

Restoration works continue in St. Catherine and Kingston & St. Andrew (North), with an estimated time to complete (ETR) of 8 days for both parishes.

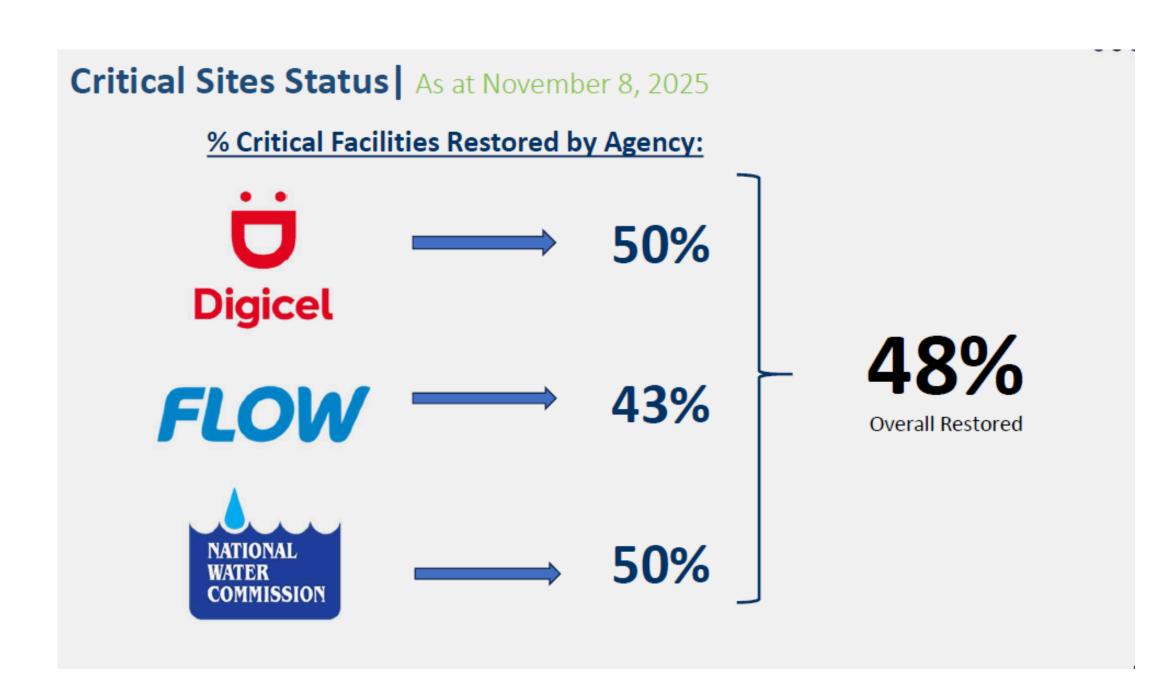
#### **Key Highlights:**

- The majority of remaining customers are single service points facing unique restoration challenges.
- Several of these locations remain difficult to access, which continues to affect restoration timelines.

Efforts are ongoing to address these isolated cases and restore full service within the projected timeframe.



### SYSTEM STATUS



Restoration of critical facilities across key utility providers continues to progress steadily following Hurricane Melissa. As of the reporting date, approximately 48% of all critical sites have been restored islandwide. Digicel and the National Water Commission have each restored 50% of their priority locations, while FLOW has achieved 43% restoration.

#### **Generation and Demand:**

- Generation capacity remains available to support continued restoration efforts.
- Forecasted peak demand will be monitored as restoration progresses.



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