

# NWC RESTORATION UPDATES

2026 February 17 - 24

OUR

# HIGHLIGHTS

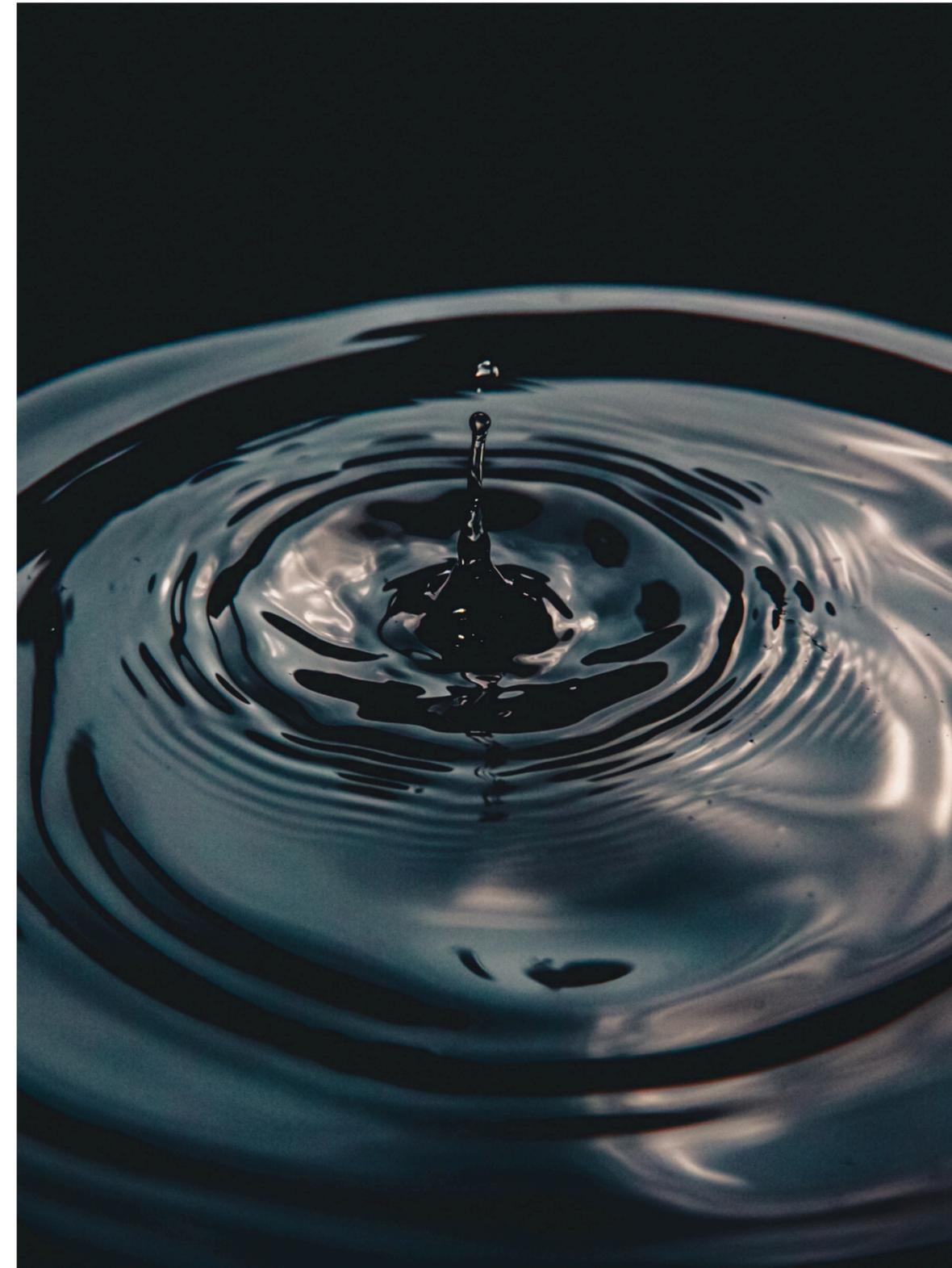
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the National Water Commission (NWC) continues to make steady progress in restoring water supply systems across the island, with several parishes recording notable improvements.

We note that the Content facility in St. Elizabeth is now back in operation. Power has been reinstated at the Fish River facility in Hanover; however, the plant is currently experiencing a single-phase issue and requires additional maintenance before returning to full service. The New Miln system is also awaiting maintenance work.

In St. James, the Niagara system is now operable following the installation of generators at both the plant and intake. The Moy Hall and Tangle River systems have also been restored, while the Wiltshire system remains out of service pending maintenance.

In Westmoreland, the Shrewsbury, Barneyside and Nompriel systems are still awaiting the necessary maintenance to resume operations.



# HIGHLIGHTS

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Approximately 95 per cent of NWC's customers — 521,840 of the 551,876 served islandwide — have had their water supply restored. Full restoration has been achieved in Kingston and St. Andrew, St. Catherine, Clarendon, Manchester, St. Thomas, Portland, and St. Mary. Restoration efforts are ongoing in the remaining affected parishes, with an estimated 30,036 customers still without service, largely due to ongoing power disruptions and mechanical limitations.

All facilities within the Northeast region have been restored, with the exception of the Farm Town/Woods Town area in St. Ann, which is served by the Dornoch facility in Trelawny.

Within the Western Division, restoration efforts continue to yield measurable gains, with several major production and relift facilities brought back into operation. However, full restoration remains constrained in sections of Hanover, Westmoreland, St. Elizabeth, St. James and Trelawny, primarily due to continued reliance on the power supply, limited generator capacity and equipment-related challenges.

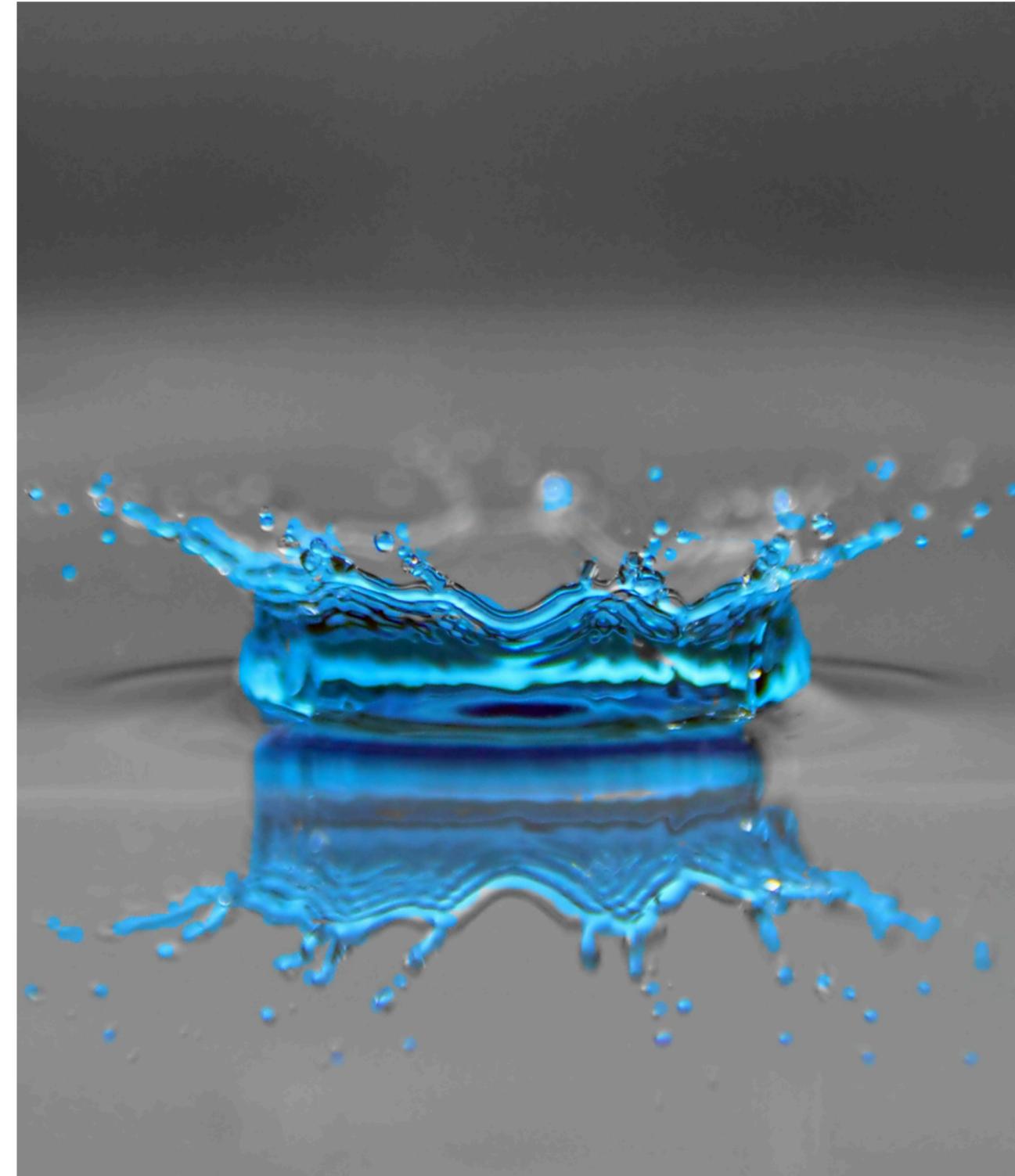
In areas where infrastructure issues persist, water trucking continues as a key interim relief measure.



# RESTORATION STATUS

NWC continues to advance across several parishes, with varying levels of service restoration as infrastructure repairs progress and power supply stabilises.

- **St. Ann:** All systems are operational, with the exception of the Farm Town/Woods Town area in St. Ann, which is served by the Dornoch facility in Trelawny.  
*Restoration level: 97%*
- **St. James:** The Niagara system is now operable, reflecting continued progress in the parish.  
*Restoration level: 97%*
- **Trelawny:** Restoration has been achieved at the Sherwood facility, contributing to steady recovery efforts in the parish.  
*Restoration level: 95%*
- **Westmoreland:** The Shrewsbury, Barneyside and Nompriel systems remain out of service pending internal maintenance before operations can resume.  
*Restoration level: 75%*



# RESTORATION STATUS

- **Hanover:** The Fish River facility is currently affected by single-phase issues, and the New Miln system is awaiting maintenance.

*Restoration level: 60%*

- **St. Elizabeth: Further** gains were recorded with restoration at the Bridge Water facilities.

*Restoration level: 97.1%*

Parish	Total Customers	Number of Affected Customers	Customers with Supply	% Restored
St. Catherine	120,769	0	120,769	100
KSA	124,507	0	124,507	100
St. Ann	30,911	892	30,019	97
St. James	49,830	1,665	48,165	97
Hanover	17,140	6,929	10,211	60
Westmoreland	28,722	7,600	21,122	74
St. Elizabeth	28,087	12,010	16,077	57
Manchester	25,276	0	25,276	100
Clarendon	43,149	0	43,149	100
Trelawny	18,314	940	17,374	95
St. Thomas	22,484	0	22,484	100
St. Mary	26,856	0	26,856	100
Portland	15,831	0	15,831	100
<b>Total</b>	<b>551,876</b>	<b>30,036</b>	<b>521,840</b>	<b>95</b>

# SYSTEM STATUS

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The National Water Commission (NWC), in partnership with Yello Media, distributed five-gallon water kegs to residents in hurricane-impacted communities.

On Friday, February 20, 2026, a total of 100 water kegs were distributed to residents in Whitehouse, Westmoreland, during a live outside broadcast hosted by Nationwide News Network. Truck water was also supplied, further supporting residents facing water disruptions.

This initiative formed part of a wider relief effort, under which an initial 1,428 of the 3,750 kegs were delivered to the filling station at the Spanish Town Water Treatment Plant. Distribution then began to affected communities, with several hundred kegs provided to residents in Lacovia, Middle Quarters and Parottee in St Elizabeth, as well as Grange, Bethel Town and Petersfield in Westmoreland. Water kegs were also handed out at Somerton Primary School in St. James.

The remaining kegs were delivered to two locations. One batch was assigned to Spur Tree Stores for distribution in southern communities, while the balance was retained at the Spanish Town facility for onward dispatch to north-western parishes, including Hanover.





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