



OFFICE OF UTILITIES REGULATION

INDUSTRY NOTIFICATION TO: ALL LICENSEES

RE: REVISED LICENCE AND RENEWAL APPLICATION REQUIREMENTS AND PROCEDURES

2026 JANUARY 9

The Office of Utilities Regulation (“OUR”) has revised the general licence application and renewal application requirements and procedures for Telecommunications, Water Supply and Distribution, and Sewerage Service Provider Licences, effective **2026 February 1**. The requirements have been updated to reflect current practices. A major change, however, is the requirement for applicants to submit a Tax Compliance Certificate/Letter, along with the relevant Application Form.

The revised application requirements and procedures, as well as application forms for the processing of new and renewal licences, may be downloaded from the OUR’s website at www.our.org.jm or obtained from the OUR’s office.

For further information, clarification, or queries, please contact the OUR’s Licensing Unit at OURlicence@our.org.jm.

Please be guided accordingly.

OFFICE OF UTILITIES REGULATION

A handwritten signature in black ink, appearing to read 'Diana Cummings'.

Diana Cummings (Mrs.)
Secretary to the Office