

Media Release

FOR IMMEDIATE RELEASE

OUR Receives Rate Application from NWC

(KINGSTON, Jamaica; 2026 October 20) The Office of Utilities Regulation (OUR) confirms receipt of a tariff application from the National Water Commission (NWC) on Friday, 2026 October 16, covering the five-year period 2026/27-2030/31.

In accordance with its established Tariff Review process, the OUR will conduct an initial assessment to determine whether the application meets the acceptance requirements for the conduct of a tariff review, both in respect of form and content. Where necessary, the OUR may request additional information from the NWC before deciding whether to formally accept the application for review. This decision will be conveyed to the NWC within ten days.

The NWC last applied for a tariff review in 2018. The OUR published its decision in 2019.

The OUR will continue to keep the public informed as the process progresses.

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Contact: OUR's Public Affairs Unit; publicaffairs@our.org.jm – 876-968-6053

QUALITY POLICY STATEMENT

OUR RULES: The management and staff of the OUR are committed to Regulating Utility services in accordance with our Legislative powers and to the Enhancement of customer Satisfaction through continual improvement of our quality management system.

ISO 9001:2015 certified